

Seven Stars in Kyushu Sales Manual

For journeys from March 2015 and beyond



Kyushu Railway Company

Cruise Train Headquarters

As of March 1st 2015

1. Seven Stars concept and background

The Cruise Train “Seven Stars in Kyushu” is a new style of train, never seen in Japan before.

This luxurious train has 14 Suite rooms, and a comfortable lounge and dining car.

Seven Stars does not just travel from one place to another; it stops along the way at several stations so that passengers can alight and experience the local nature, history, culture, cuisine, and interact with the local people. Through these experiences we hope that passengers can meet Kyushu and a new way of life on the first land cruise in Japan.

1. Background of the name

The name “Seven Stars” has the following meanings.

1. The island of Kyushu is made up of seven distinctive prefectures.
2. Kyushu has seven tourism attractions. Firstly is the nature, including the famous Mt. Aso, and the active volcano Mt. Sakurajima. Secondly is the local cuisine. Thirdly is the hot springs, especially those in the areas of Yufuin and Beppu. Fourthly is the history and culture of Kyushu, as it is said to be the where the imperial line began. Fifthly are power spots, including the Kirishima and Takachiho areas. Sixthly is the warm hospitality passengers are sure to receive from the people of Kyushu. Seventhly is the “Design and Story” sightseeing trains.
3. The train is composed of seven carriages.

The name also comes from the seven stars in the Big Dipper, as the formation acts as a guide for many.

2. Designer of the train

- Mr. Eiji Mitooka

Profile of Eiji Mitooka

Born in 1947 in Okayama prefecture. Interior designer and illustrator. Involved in construction, rolling stock design, graphics, and product design. His work for JR Kyushu includes the design of rolling stock, and station buildings, and these designs have been praised by many even outside the regular train fanatics. His designs have received many prestigious awards such as the international train design award, the Brunel award, and Japanese awards such as the MAINICHI DESIGN Award, the Kikuchi Kan Award and from the Ministry of Land, Infrastructure, Transport and Tourism. Recent designs include the new 800 series Kyushu Shinkansen, and the public spaces in Oita Station building. He is the managing director of Don Design Associates.

3. Concept of a cruise train journey

The concept of a journey on the cruise train is “a journey to meet a new life”. Through the many encounters on and off the train with other passengers and the local communities, we hope that passengers can have an opportunity to look back over their lives, and to discover a new aspiration for their life. We hope to provide such an opportunity to the passengers.

4. Concept of the train carriages

The carriages are decorated with various fabric and wood, and have been designed with tastes of Western and Japanese styles, as well as a fusion of old and new. We aim to provide the most refined spaces possible in Japan. The lounge car features a bar counter and sofas so passengers can relax and enjoy live piano performances. This car also boasts a large bay window, which stretches across the entire end of the car.

2. Conditions of participation

1. Eligibility

- All participants must be over 12 years of age to participate
- Participants younger than 20 years of age shall require a parental consent form. This form does not need to be submitted to our company, but needs to be submitted to the travel company in charge of the charter.

2. Dress code (attire guidelines)

- There is a dress code (guideline) set for the public areas of the train, restaurants, and for meal times on the train. Please see pages 13-14 for more details.

3. Pets

- It is not possible to participate with pets.

4. Passengers with disabilities

- Please send the “Pre-departure questionnaire” to passengers at least around 30-45 days before their departure date. Our company will make our best efforts to accommodate any special needs as much as reasonably possible. Please be aware that some of the facilities used on the journey may request a medical certificate. In some cases it may be necessary to have someone accompany the passenger with disabilities in order to ensure that they can participate in as much of the tour as possible.

- “Pre-departure questionnaire” • • • as attached

5. Dealing with emergency medical situations

- In the event of an emergency while the train is in motion, staff will stop the train as soon as possible at the nearest station, and arrange an ambulance as necessary. Although there is no doctor onboard the train, all of the crew have undertaken first aid training. There is also an AED (automated external defibrillator) onboard. We have prepared for these situations, and have information for local hospitals throughout the journey so we can act quickly as needed in an emergency.

3. Schedule up until departure

- We ask for travel companies to ask passengers for information about their status of health, and their choices for the optional excursions in advance.
- Please see the schedule up until departure below.

When	Schedule	To be submitted by JR Kyushu
100 days before departure	<ul style="list-style-type: none"> • Please report to us regarding passenger numbers, and whether or not the tour will still run according to plan. 	<ul style="list-style-type: none"> • Cruise Train “Seven Stars in Kyushu” application form (via e-mail)
45 days before departure	<ul style="list-style-type: none"> • Please send the pre-departure questionnaires to the passengers. • Please send the dress code information to the passengers. <p>What we need to know: Any dietary restrictions or requirements, health status, and choices for the optional excursions.</p>	<ul style="list-style-type: none"> • Pre-departure questionnaire (e-mail) • Dress code information (e-mail)
30 days before departure	<ul style="list-style-type: none"> • Please submit to us an update of any passenger information based on the pre-departure questionnaires, and inform us of the entire schedule. 	—
20 days before departure	<ul style="list-style-type: none"> • We will prepare and send the itineraries and guidebooks based on the information received regarding the passengers. 	<ul style="list-style-type: none"> • Seven Stars final itinerary • Seven Stars guide book
14 days before departure	<ul style="list-style-type: none"> • <u>Please send the final itineraries to the passengers.</u> • Please submit to a copy of any itineraries that you have prepared for the passengers (i.e. something with the entire schedule on it). 	
14 days before (Final deadline for information)	<ul style="list-style-type: none"> • Please submit the final passenger list and all information as required. This is the final deadline for this information. 	—
Day of departure	<ul style="list-style-type: none"> • Meet at “Kinsei” Lounge, inside Hakata Station by this time <p>Meeting time:</p> <ul style="list-style-type: none"> • 4 Days 3 Nights journey: by 10am • 2 Days 1 Night journey: by 8:30am 	—
Shortly after journey	<ul style="list-style-type: none"> • We will submit a report to your company regarding any issues during the journey. 	—

*Please be aware that any reductions in passenger numbers after the deadline for information will result in the appropriate cancellation charges per person.

4. Outline of the Seven Stars in Kyushu cars ①

1. All of the rolling stock and the locomotive of the Seven Stars are new.
The locomotive is a specially designed DF200 made to our requirements.
Please note that the material used in each car differs, such as for the walls.
2. Make up of cars
There are five passenger room cars; car 3 to car 7, totaling 14 rooms. Car 1 is the dining car, and car 2 is the lounge car. Together, there are 7 carriages behind the locomotive. As the train operates throughout the island of Kyushu, including local lines, this is not an electric train, it is a passenger train pulled by a diesel electric locomotive. Please see the illustrations below for information on the carriages.

3. Public space carriages (car 1 and 2)

(1) Car 1 Lounge car “Blue moon”

- This car is a public space for the use of all passengers. They can relax here on the sofas, and the bar is open at night, so that the passengers can enjoy a drink while listening to live performances from the pianist and violinist. This car is also used to serve meals, like car 2. There is a front desk in this car, and passengers can use the car whenever they like (except when staff are preparing for events).

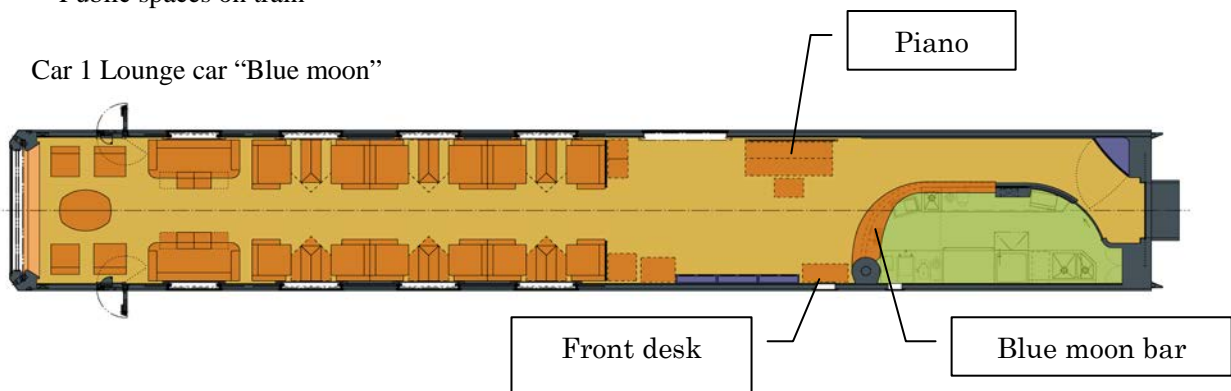
(2) Car 2 Dining car “Jupiter”

- This car has a buffet table, and is mainly used to serve and prepare meals. There is a shared toilet in this car.

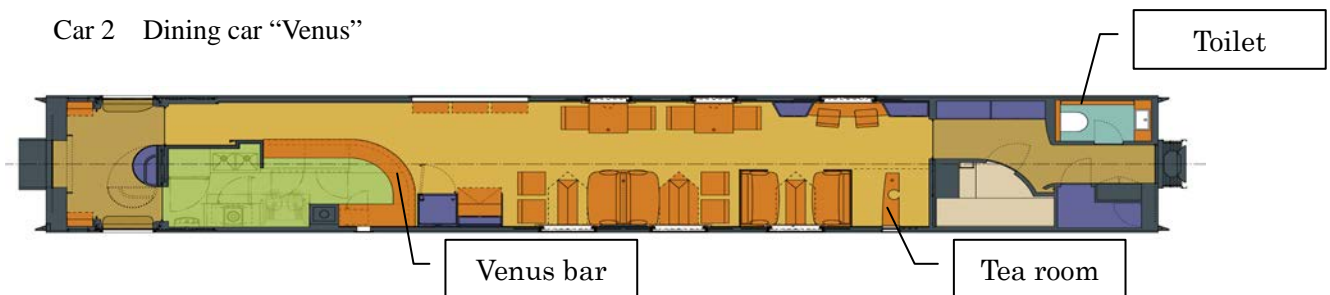
(3) Composition of cars on train

- Public spaces on train

Car 1 Lounge car “Blue moon”



Car 2 Dining car “Venus”



4. Details of the carriages ②

4. Passenger cars (cars 3 to 7)

(a) Cars 3 to 6 contain the regular Suite rooms

- There are 3 rooms per car, totaling 12 Suite rooms.
- Each room can accommodate up to 2 passengers, and are around 10 m²
- The beds are foldable, and during the day they are used as sofas.
- All of the rooms contain their own showers and toilets.
- Room 301 is barrier free, so can be used by those in wheelchairs.

(b) Car 7 – the Deluxe Suites

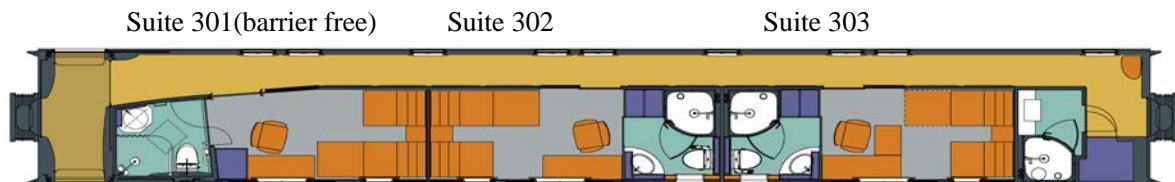
- There are two Deluxe Suites in car 7.
- Both rooms can accommodate up to 3 passengers each, and Deluxe suite B is around 17 m², while Deluxe suite A is around 21 m².
- The beds are permanently fixed, and when 3 passengers use the room it will involve the use of twin beds plus a third simple bed for the third passenger.
- Both rooms contain their own showers and toilets.
- Large bay window in Deluxe Suite A:

As the Seven Stars are passenger cars, they are pulled by a diesel locomotive. At both ends of the carriages there are large bay windows, located at the end of the lounge car, car 1 and the Deluxe Suite A in car 7. These windows are made of large single panes of glass. Throughout the itineraries the locomotive detaches and reattaches to both of these cars at several of the stops along the way. This means that these windows will not always be at the end of the train for passengers to enjoy. Please see pages 10-11 for details of when and where the locomotive moves.

(c) Composition of cars

- Passenger cars

Car 3 – Suite rooms



- Materials used in walls



Material : Japanese Nara pine,
Douglas fir

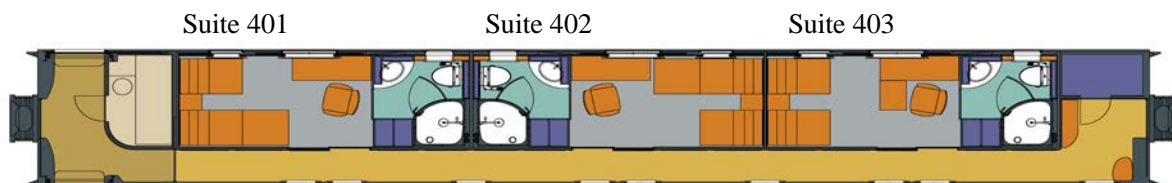


Material : Cherry



Material : Walnut

Car 4 – Suite rooms



- Materials used in walls



Quince wood



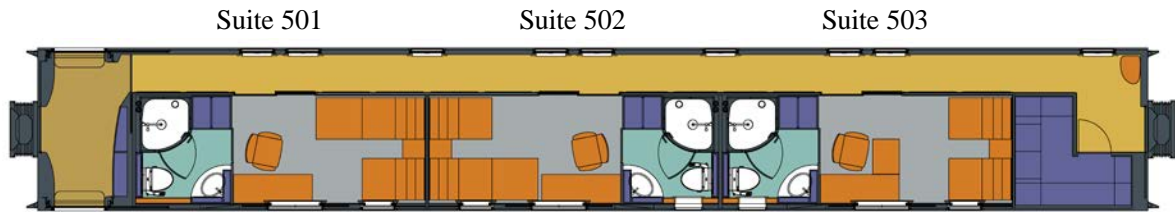
Cherry



Douglas fir, Nara oak

4. Details of the carriages③

Car 5 – Suite rooms



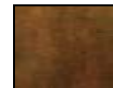
Materials used in walls:



Cherry

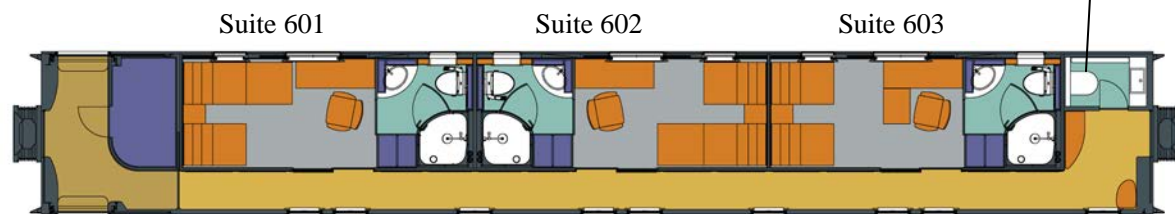


Walnut



Brazilian walnut (enbuia)

Car 6 – Suite rooms



Materials used in walls:



Maple

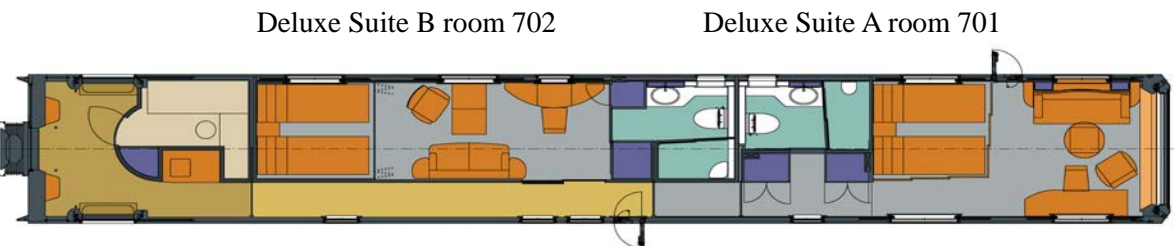


Walnut



Quince wood

Car 7 – Suite rooms



Materials used in walls



Maple/rosewood



Pearwood

4. Details of wood used ③

Car/room	Flooring	Ceiling	Walls	Furniture	Washroom
Car 1 (Lounge)	Walnut	Walnut	Walnut	Walnut	-
Car 2 (Dining)	Pear wood	Pear wood	Pear wood	Pear wood	-
Suite 301	Nara oak	Plaster	Douglas fir	Nara oak	White marble walls, tile floor, nara oak furniture
Suite 302	Cherry	Cherry	Cherry	Cherry	All maple
Suite 303	Walnut	Plaster	Walnut	Walnut	All maple
Suite 401	Quince wood	Plaster	Quince wood	Quince wood	Walls are douglas fir, floor and furniture are nara oak.
Suite 402	Cherry	Plaster	Cherry	Cherry	Walls are douglas fir, floor and furniture are nara oak.
Suite 403	Nara oak	Douglas fir	Douglas fir	Nara oak	Walls, floor, ceiling are maple, and furniture is nara oak.
Suite 501	Pearwood	Pearwood	Pearwood	Pear wood / cherry	All maple
Suite 502	Walnut	Plaster	Walnut	Walnut	Walls are douglas fir, floor and furniture are nara oak.
Suite 503	Brazilian walnut (enbuia)	Plaster	Brazilian walnut (enbuia)	Brazilian walnut (enbuia)	All maple
Suite 601	Maple	Plaster	Maple	Maple	Walls and furniture are white sycamore and floor is castor aralia
Suite 602	Walnut	Plaster	Walnut	Walnut	All maple
Suite 603	Quince wood	Plaster	Quince wood	Quince wood	All cherry
Suite 701 (DXA)	Pear wood	Pear wood	Pear wood / earthen wall and cherry sections	Pear wood	White sycamore walls and furniture and castor aralia floor
Suite 702 (DXB)	Rosewood	Plaster	Sitting=rosewood, bedroom=maple	Rosewood	All maple

*Please be aware that in some situations room preferences cannot be accepted.

5. Guest room facilities①

Cars 3 to 6 – Suite rooms

In each car there are three rooms, totaling 12 rooms. The average size of the rooms is 10 m², and each room can accommodate up to 2 passengers each. There is one room in car 3 that can accommodate passengers in wheelchairs.



The interior design (fabric colors, wood used) of the Suite rooms differ.

The corridors along cars 3 to 6 are on opposite sides. This is so that passengers can walk down the length of the train enjoying the views from both sides of the train. There are several illustrations by the designer Mr. Mitooka on display along the corridors.

Car 7 – the Deluxe Suites

Car 7 contains the two Deluxe Suites. Type A is around 21 m², and type B is around 17 m². Both rooms can accommodate up to three passengers each.

Deluxe Suite A



Deluxe Suite B



(For reference) Passenger room size

The Seven Stars contain only 2 to 3 rooms per car, which means that the rooms are relatively large for passenger rooms on a train. However, compared to a hotel or ryokan room these rooms may feel small to some passengers. Please inform the passengers of the room dimensions.

Suite room (x12) · · · around 10 m²
Deluxe Suite B (x1) · · · around 17 m²
Deluxe Suite A (x1) · · · around 21 m²

5. Guest room facilities ②

Facilities in the rooms

Type	Facilities	Bed size
Suite	<ul style="list-style-type: none"> ▪ Twin beds (during the day the beds are folded so they can be used as sofas). ▪ Shower ▪ Toilet (washlet type) ▪ Washbasin ▪ Air-conditioning ▪ Refrigerator ▪ Power plug ▪ Closet ▪ Front desk phone 	W 73 cm x L 198cm
Deluxe B	<ul style="list-style-type: none"> ▪ Living room ▪ Separate bedroom ▪ Shower ▪ Toilet (washlet type) ▪ Washbasin ▪ Air-conditioning ▪ Refrigerator ▪ Closet ▪ Sofa ▪ Desk ▪ Front desk phone ▪ Power plug 	W 73 cm x L 196cm
Deluxe A	<ul style="list-style-type: none"> ▪ Living room ▪ Separate bedroom ▪ Shower ▪ Toilet (washlet type) ▪ Washbasin ▪ Air-conditioning ▪ Refrigerator ▪ Closet ▪ Sofa ▪ Desk ▪ Observation window (can also be used as a theatre) ▪ Front desk phone ▪ Power plug 	W 73 cm x L 196cm

* Please note that the telephones cannot be used to call other guest rooms.

* The power plugs are 100V/60Hz.

* Wi-Fi is available throughout the train. Please be aware that the service is not available in some places such as mountainous areas.

* Valuables are to be stored by passengers. Safes are not available in the passenger rooms. Our company will not take responsibility for the loss of any personal items.

Guest room items

■Towels

Face towels, bath towels, hand towels

■Amenity set

Shampoo, conditioner, body soap, soap, shaving kit, shower kit, toothbrush set.

■Hair dryer ■Guest room slippers ■Pajamas ■Hand mirror ■Bottle opener ■Cup

Other items available on request

Nail clippers, ironing set, blanket, humidifier, iPad, brush, alarm clock, DVD player.

Passenger room mini-bars

Beer and soft drinks are provided free of charge in the passenger room mini-bars.

Mini-bar content (per passenger): 2 beers, 2 bottles of mineral water, 2 bottles of green tea, 2 bottles of fruit juice, 2 sparkling drinks.

6. Train facilities

1. Toilet

In addition to the toilets in the guest rooms, there are shared toilets in cars 2 and 6.

2. Showers

In addition to the showers in the guest rooms, in case of guest room shower malfunction there is a shared shower in car 3.

3. AED (Automated external defibrillator)

One AED unit is located in car 2.

4. Smoking

Smoking is not permitted anywhere on the train, including the shared spaces. We ask for smoking passengers to please smoke while the train is stopped (and time allows), or during excursions.

5. Traditional porcelain crafts on board

One can find works from three famous Arita porcelain kilns, Kakiemon, Imaemon, and Genemon. These can be found in the passenger rooms, and public spaces as wash basins, lamp bases and flower vases.

1) Kakiemon kiln: passenger room wash basins in cars 3 to 7, lamp bases in some rooms.

2) Imaemon kiln: lamp bases, flower stand (public area)

3) Genemon kiln: wash basin (public space in car 7)



Kakiemon kiln wash basin



Kakiemon kiln lamp base



Imaemon kiln lamp base



Imaemon kiln flower stand



Genemon kiln wash basin

7. Journey route (4 day journey)

As of Feb 1st 2015

7. Operation route (4 days 3 nights journey) ①

[Key]



.....Seven Stars Diesel-Electric locomotive

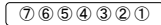
This pulls the train, so the car on this end will have its end view blocked by it.



.....Assisting locomotive

This pulls the train, so the car on this end will have its end view blocked by it.

Hakata → YufuinDeparting then arriving stations



.....Carriage order

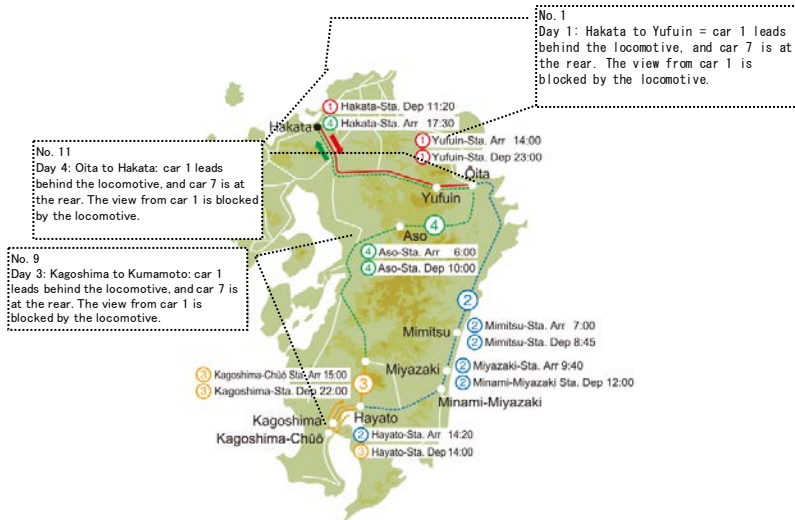
① to ⑦ are the car numbers. *Car number 7 has the deluxe suites.

■ 4 day 3 night journey (times are approximate)

No.	Day		Departs	Arrives		Car composition	
1	1	Tue	Hakata (11 : 20)	Yufuin (14 : 00)		Hakata → Yufuin ⑦ ⑥ ⑤ ④ ③ ② ①	
2	1	Tue	Yufuin (16 : 20)	Shonai (16 : 40)		Yufuin → Shonai ⑦ ⑥ ⑤ ④ ③ ② ①	
3	1	Tue	Shonai (16 : 50)	Yufuin (17 : 20)		Yufuin ← Shonai ⑦ ⑥ ⑤ ④ ③ ② ①	
4	1	Tue	Yufuin (20 : 10)	Shonai (20 : 30)		Yufuin → Shonai ⑦ ⑥ ⑤ ④ ③ ② ①	
5	1	Tue	Shonai (20 : 40)	Yufuin (21 : 40)		Yufuin ← Shonai ⑦ ⑥ ⑤ ④ ③ ② ①	
6	1	Tue	Yufuin (23 : 00)	Oita (0 : 15)		Yufuin → Oita ⑦ ⑥ ⑤ ④ ③ ② ①	
7	2	Wed	Oita (3 : 00)	Hayato (14 : 20)		Oita → Hayato ① ② ③ ④ ⑤ ⑥ ⑦	
8	3	Thur	Hayato (14 : 00)	Kagoshima Chuo (15 : 00)		Hayato → Kagoshima Chuo ① ② ③ ④ ⑤ ⑥ ⑦	
9	3	Thur	Kagoshima (22 : 00)	Kumamoto (4 : 00)		Kumamoto ← Kagoshima ① ② ③ ④ ⑤ ⑥ ⑦	
10	4	Fri	Kumamoto (4 : 40)	Oita (12 : 30)		Kumamoto → Oita ① ② ③ ④ ⑤ ⑥ ⑦	
11	4	Fri	Oita (13 : 40)	Hakata (17 : 30)		Hakata ← Oita ① ② ③ ④ ⑤ ⑥ ⑦	

In this portion the assist locomotive attaches to the other end of the train. This means that the views from both ends of the train are blocked here.

All passengers leave the train at Hayato Station, and we escort them to their ryokans.



7. Journey route (2 day journey)

As of March 1st 2015

7. Operation route (2 day 1 night journey) ②

【Key】



..... Seven Stars Diesel-Electric locomotive

This pulls the train, so the car on this end will have its end view blocked by it.

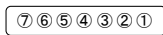


..... Assisting locomotive

This pulls the train, so the car on this end will have its end view blocked by it.

Hakata → Yufuin

..... Departing then arriving stations

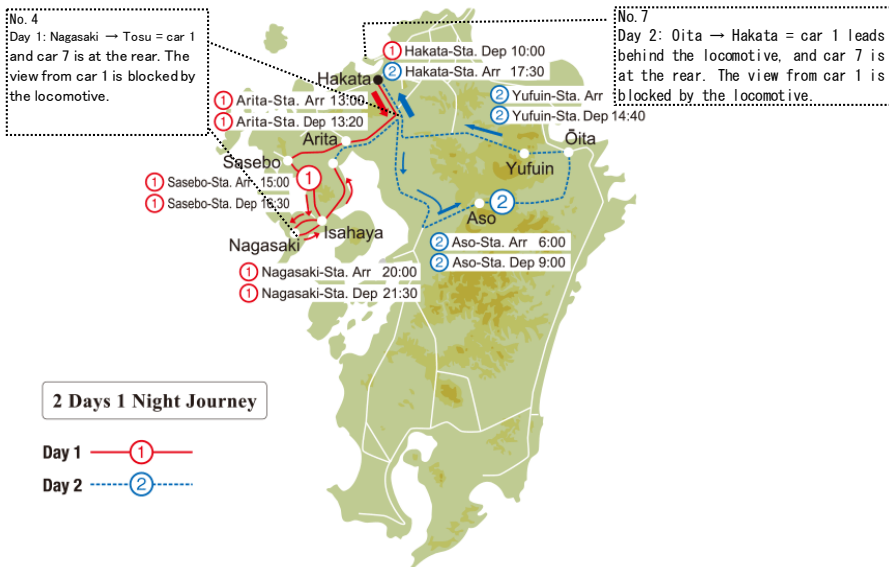


..... Carriage order

① to ⑦ are the car numbers. *Car number 7 has the deluxe suites.

■ 2 days 1 night journey

No.	Day	Departing	Arriving	Car composition
1	1 Sat	Hakata (10 : 00)	Haiki (13 : 30)	Hakata → Haiki ① ② ③ ④ ⑤ ⑥ ⑦
2	1 Sat	Haiki (14 : 40)	Sasebo (15 : 00)	Haiki → Sasebo ① ② ③ ④ ⑤ ⑥ ⑦
3	1 Sat	Sasebo (16 : 30)	Nagasaki (20 : 10)	Nagasaki ← Sasebo ① ② ③ ④ ⑤ ⑥ ⑦
4	1 Sat	Nagasaki (21 : 30)	Tosu (0 : 50)	Tosu → Nagasaki ① ② ③ ④ ⑤ ⑥ ⑦
5	2 Sun	Tosu (2 : 40)	Kumamoto (4 : 20)	Tosu → Kumamoto ① ② ③ ④ ⑤ ⑥ ⑦
6	2 Sun	Kumamoto (4 : 30)	Oita (11 : 10)	Kumamoto → Oita ① ② ③ ④ ⑤ ⑥ ⑦
7	2 Sun	Oita (11 : 50)	Hakata (17 : 30)	Hakata ← Oita ① ② ③ ④ ⑤ ⑥ ⑦



8. Onboard services

1. Crew

There will usually be nine crew members onboard.

2. Additional cost services

- A selection of vintage wine and champagne

3. Onboard payments

Passengers can pay onboard with Japanese yen in cash or with a credit card.

In order to use a credit card onboard, passengers must register it in advance.

Please note that foreign currency and/or travelers cheques are not accepted.

Credit card registration

If passengers register their credit card in advance then they can charge any onboard purchases such as souvenirs to their room. Registration is possible at the “Kinsei Lounge” before boarding the train.

Major credit cards that can be registered:



9. Dress code

This is a guideline for attire during the journey.

During a journey on the Seven Stars passengers are asked to wear comfortable attire for excursions, and to dress up for dinner on the first night.

★ Casual

- Clean attire like one is at a resort

Gentlemen

Polo shirts, collared shirts,
Sweaters,
slacks, shorts
Sneakers etc.

Ladies

Blouses, Skirts
Shorts, sneakers

Casual scenes:

Both journeys

- Breakfast on and off board
- Excursion participation



★ Smart casual

- Attire like on a weekend excursion, with a jacket for a smart touch

Gentlemen

Jackets, collared shirts,
Slacks and blazers.
Japanese kimono.

Ladies

One-piece dress, suits,
Collared shirt, jackets.
Japanese kimono.

Smart casual scenes:

Both journeys

- Meeting at Kinsei Lounge
- Lunch and tea time onboard
- Farewell event on final day



★ Semi-Formal

- Not too formal, attire like going out for an anniversary dinner

Gentlemen

Basic suit
Blazer, jacket
Japanese kimono

Ladies

Dresses, suits,
Jackets, blouses, skirts.
Japanese kimono

Semi-formal scenes:

Both journeys

- Day 1 dinner onboard



Please note the following: passengers can wear shorts and sneakers on excursions, but we ask for the following attire to be otherwise avoided.

- Jeans, shorts, t-shirts, sandals, sneakers.

10. Seven Stars bus

This specially designed bus is mainly used for passenger excursions from stations where the Seven Stars is stopped. The bus was designed by the same designer of the train, Mr. Eiji Mitooka.

1. Bus outline: Length = 11.99m x Height = 3.37m x Width = 2.49m

Passenger seating: 32 seats

Seat pitch: 920mm to 950mm

2. Places where bus is used (crew will accompany passengers on excursions)

4-days 3-nights journey

Day 2: Miyazaki Station to Aoshima Shrine sightseeing to Minami-Miyazaki Station

Day 3: Kagoshima-Chuo Station to Chinjukan kiln to Senganen gardens to Kagoshima Station.

*The bus used sometimes will be a privately hired bus.

2-days 1 –night journey

Day one: Arita sightseeing

3. Bathroom

There is a bathroom in the rear of the bus.

4. Services

Beverages are served onboard.

5. Smoking

Smoking is not permitted onboard



11. Passengers requiring wheelchairs

Please read below for information regarding passengers requiring wheelchairs.

1. Information that we require in advance

- ① If the passenger must use a wheelchair then it is compulsory for someone to accompany them to assist them.
- ② We need to know in advance if the passenger requires the use of a wheelchair. We ask for this information to be provided through the pre-departure questionnaire.
- ③ We need to know whether or not the passenger can walk.
- ④ We need to know whether or not the passenger can use escalators
- ⑤ What type of wheelchair used
- ⑥ Whether or not someone will accompany them to assist them

2. Onboard

In car 3 there is one room that has been specifically designed to be used by those in wheelchairs or with mobility issues. The size of the room is the same as the other suite rooms.

This room has been made to the specifications of JIS (Japanese Industrial Standards) for wheelchair use.

Dimensions: Width = 70cm, Length = 120cm, Height 109cm.

3. Onboard wheelchair

As the corridors in the train are narrow, there is a specially designed wheelchair available for use onboard. Please let us know in advance if passengers will need to use this as there are limits on wheelchairs available.

4. Wheelchair use on excursions

The onboard wheelchairs can be used during excursions.

There are two wheelchairs in total.

5. Seven Stars bus and wheelchairs

The Seven Stars bus does not have a lift for wheelchairs, so it is a requirement for their travel companion to assist them in boarding and alighting the bus.

The bus does however have an air suspension system, which lowers the bus so that it is easier to board the bus. The crew will assist in using this. If needed, we can arrange for a taxi with a wheelchair lift. However, the extra costs in arranging this will be borne by the passenger.

12. Optional plans (excursions) ①

1. Outline

The optional plans or excursions are available so that passengers can choose based on their interests. These plans are from certain stations throughout the journey, and passengers can often choose from a bus sightseeing plan or to stay on the train. Crew will accompany passengers on the excursions.

***Please note that on day 3 of the 4 day journey all passengers must join an excursion, there is no stay on the train plan.**

2. Deadline

- We require the optional plan choices at least two weeks before the departure date.

3. Change of plan

- Please let us know of any changes in the plans at least one week before the departure date. Efforts will be made to accommodate the needs of all passengers as much of possible. This is also true for any changes after departure. Please be aware that due to the need for advance preparation for items such as ingredients, changes will not always be possible in all cases.

Contact for changes of plans:

Before departure: e-mail, or phone +81-92-474-0221 during Japan business hours.

After departure: the passenger will need to inform a member of the crew.

4. Applicable fares

- Entrance fees, guide fees, and fees for listed refreshments are included.

5. Delays

Please be aware that the times and content of the excursions are subject to change due to factors such as the status of the transportation system at the time. In these such situations Kyushu Railway Company will make efforts to adhere to the original schedule as much as possible, but is not contractually bound to be responsible for such delays.

12. Optional plans (excursions) ②

4 days 3 nights journey – excursions on day 1

We received feedback from many passengers that they would like to spend more time in Yufuin for their optional plans, and as a result from April 2014 we have increased the time available there.

Currently they have free time between 2pm to 4pm, and then have optional plans or excursions from 4pm to 6pm. There is an optional guided walk available during the free time (advance registration required).

14 : 00 to 16 : 00 Free time

For passengers who want to participate, there is an optional guided walk of Yufuin (no-charge), or a Yufuin taxi sightseeing plan (separate cost).

We ask to be informed at least 14 days before the departure date whether or not the passengers want to participate in this walk.

Please be advised that passengers cannot change their booking on the day of the walk.

Yufuin guided walk

Time	Depart Yufuin Station at 14:10 (90 minute walk)
Content	A slow guided walk around Yufuin town
Meals	N/A
Attire	Please wear comfortable shoes
Guide	Yes (a local guide)
Conditions	N/A

Yufuin taxi sightseeing

Time	Depart Yufuin Station at 14:10 (for about 90 minutes)
Content	A taxi tour of spots recommended by locals. 6,000 yen (for one taxi) <div style="text-align: center;"> Yufuin Station → Flora house → Great cedar of Ogosha Shrine → Unaki Hime Shrine → Bussanji temple → Lake Kinrin → Yufuin Station </div>
Meals	N/A
Attire	Please wear comfortable shoes
Guide	N/A
Conditions	N/A

12. Optional plans (excursions)③

16 : 00 to 18 : 00 Optional plans

Yufuin Tour ①

During the summer months of July to September passengers will travel by taxi as the Scarborough cars are uncomfortable due to not having air conditioning.

Outline

Time	Depart Yufuin Station at 16:00 (2hr tour), (Meet at Yufuin Station at 15 : 50)
Content	Tour the townscape of Yufuin, as well as lake Kinrin, then Enjoy tea time at the café inside Kamenoi Besso called “Tenjo Sajiki”.
Meal	A drink and sweets will be served
Attire	Please wear comfortable shoes
Guide	Yes (a local guide)
Conditions	A maximum of 14 participants can participate. Participants must be able to board, and alight from a bus by themselves (or with the assistance of their travel companion). The tour will be in the Scarborough and in a jumbo taxi for the summer (July to September).

Schedule

Yufuin Station (depart around 16:00) → board a Scarborough (July to September will be a taxi instead) → Alight at lake Kinrin (16 : 10) café Tenjo Sajiki (tea time, listen to LP records, shopping at Kagiya etc.) (16 : 30 to 17 : 40) → Yufuin Station (arrive at around 18:00)

*The Scarborough classic sightseeing bus comes from the UK. This car can only be found in Yufuin, and Huistenbosch in Nagasaki.

*The above schedule is subject to change.



Yufuin Tour ②

Outline

Time	Depart Yufuin Station at 16:00 (for around 1.5hrs) (meet at Yufuin Station at 15 : 50)
Content	Enjoy sights of the countryside and Mt. Yufu while watching the Seven Stars in Kyushu run along. This is a great plan for those who want to take photos of the train in motion with a picturesque background (accompanied by a local guide) .
Meal	N/A
Attire	Please wear comfortable shoes
Guide	Yes (a local guide)
Conditions	Passengers will travel in the seven stars bus or by taxi, so they must be able to ride these means of transportation by themselves, or with the help of their travel companion.

Schedule

Yufuin Station (16:00) → Board Seven Stars bus or taxi → Travel to photo opportunity spot and Sagiridai observatory (16 : 20 to 17 : 10) → Yufuin Station (17:20 arrival)

12. Optional plans (excursions) ④

Stay on train plan

Outline

Time	Depart Yufuin Station at 16:00 (around 1hr)
Content	Before dinner, the train will travel to Shonai station then back to Yufuin Station. Passengers can enjoy the views and some specially prepared sweets on the train.
Refreshments	Drink and sweets
Attire	N/A
Guide	No (members of the crew will be onboard)
Conditions	N/A
Please note	It is not possible to alight from the train at the stops where the train stops.

Schedule

Yufuin Station (16:20) ~~=====~~ (Tea time onboard) Shonai Station (arrive at 16 : 40, depart at 16 : 50)
~~=====~~ arrive at Yufuin Station (17 : 20)

Free plan

Outline

Time	Depart Yufuin Station at 14 : 00 (around 4 hours)
Content	Passengers can freely enjoy the countryside townscape of Yufuin in this plan. We will give passengers a specially made map of the area. *The map is given to all passengers (together with their itinerary).
Refreshments	Passengers will be given a café ticket (this can be used at four locations to exchange for a sweet and drink set). *All passengers will receive café tickets.
Attire	N/A
Guide	N/A
Conditions	N/A
Please note	Please return to Yufuin Station by 18 : 00

Schedule

Yufuin Station (14:00) → Free time → Yufuin Station (18:00)

*The above schedule is subject to change

12. Optional plans (excursions) ⑤

4 days 3 nights journey (day 2)

Miyazaki City bus sightseeing tour

Outline

Time	Depart Miyazaki Station 10 : 00 (for around 2 hours)
Content	At Aoshima Shrine there will be a private tour by a priest, including a talk about local legends and a tour to areas of the shrine that are not open to the public.
Refreshments	N/A
Attire	Please wear comfortable shoes
Guide	Yes (a priest will guide the group)
Conditions	Passengers will travel by bus, so all must be able to board and alight from the bus by themselves or with assistance from their travel companion.

Schedule

Miyazaki Station (depart at 10 : 00) via bus (Seven Stars bus) - Aoshima Shrine tour (10 : 25 to 11 : 30) →Minami Miyazaki Station (11 : 55)

*The above schedule is subject to change.

12. Optional plans (excursions) ⑥

Stay on train plan (Miyazaki Station to Minami Miyazaki Station)

Outline

Time	Depart Miyazaki Station 9:55 (around 1.5 hrs)
Content	Passengers can enjoy drinks and sweets onboard while the train is stopped at Minami Miyazaki Station.
Refreshments	Drinks and sweets will be served
Attire	N/A
Guide	No (the crew will be onboard)
Conditions	N/A
Other	N/A

Schedule

Miyazaki Station (9:55) →Minami Miyazaki Station (arrive at 9 : 58)

*Passengers will be onboard between 10 : 00 to 12 : 00

Lunch for all plans: will be served onboard.

*The above schedule is subject to change.

4 days 3 nights journey (optional plans for day 3)

At Senganen gardens, the main excursion is a glass blowing experience. During the summer months it is too hot for this experience, so instead passengers make kaleidoscopes.

Glass blowing experience at Senganen gardens (not during summer months)

Outline

Time	Depart Kagoshima Chuo 15:15 (around 3hrs)
Content	These gardens were made as a residence for the Shimadzu clan, and are famous for how they use Mt. Sakurajima, which is one of the main highlights in Kagoshima as part of the scenery in the garden landscape. This tour is guided. Passengers participate in glass blowing, and their creations are sent to them at a later date once complete.
Meals	Dinner – please see below
Attire	Please wear comfortable shoes
Guide	Yes
Conditions	N/A

Schedule

Kagoshima Chuo Station (15:15) → Senganen garden tour (15:45 to 16:15) →Glass blowing and lecture about Kiriko glass (16:20 to 17:15) → Passengers can dress up if they want→ Dinner (19:00 to 21:00) →ride bus (Seven Stars bus) - then re-board the train (21:20) →Kagoshima Station (depart at 21:30)

12. Optional plans (excursions) ⑦

A kaleidoscope making experience at Senganen Gardens (for journeys starting from May 5 to Sep. 29)

Time	Depart Kagoshima Chuo Station around 15:15 (tour takes around 3 hours).
Content	A guided tour of a residence of the Shimadzu clan, which was built commanding a view of Mt. Sakurajima, the symbol of Kagoshima. Passengers can participate in kaleidoscope making, using pieces of broken Satsuma <i>Kiriko</i> cut glass.
Meals	Dinner – please see below
Attire	Please wear comfortable shoes.
Guide	Yes
Conditions	N/A

Schedule

Kagoshima Chuo Station (depart around 15:15) → Arrive at Senganen Gardens (15:45) → Lecture about Satsuma *Kiriko* glass (15:45-16:00) → Kaleidoscope making (16:00-16:30) → *Kiriko* plant and garden tour (17:00-18:00) → Passengers can dress up if they want (18:00-18:30) → Dinner (19:00-21:00) → Board Seven Stars bus (21:20) → Kagoshima Station (arrive around 21:30)

A painting experience at Chin Jukan Kiln

Outline

Time	Depart Kagoshima Chuo Station around 15:20 (tour takes around 2 hours).
Content	<i>Matcha</i> tea is served in a Japanese-style tea room that is open to the public only once a year. Passengers can participate in plate painting. (The painted plates are mailed to them at a later date.)
Meals	<i>Matcha</i> tea is served in the tea room. Dinner – please see below
Attire	Please wear comfortable shoes.
Guide	Yes
Conditions	N/A

Schedule

Kagoshima Chuo Station (depart around 15:20) → Chin Jukan Kiln “tea room” (16:00-16:30) / Painting experience (16:30-17:10) / Visit their museum (17:10-17:45) → Arrive at Senganen Gardens (18:30) → Passengers can change for dinner if they want. → Dinner (19:00-21:00) → Board Seven Stars bus (21:20) → Kagoshima Station (arrive around 21:30)

Information applicable to both of the above plans

Mode of transport: Taxis may be used instead of the bus.

Dinner: Dinner on the third day is served at Senganen.

*The above schedule may be subject to change.

12. Optional plans (excursions) ⑧

2 days 1 night journey – optional excursions on Day 1

According to the departure date, passengers visit a different kiln. Please check the calendar separately provided for each journey and confirm the schedule.

Arita sightseeing tour (Kakiemon Kiln)

Outline

Time	Depart Arita Station around 13:15 (tour takes around 2.5 hours).
Content	Visit Kakiemon Kiln of Aritaware and then walk around the town
Meals	N/A
Attire	Please wear comfortable shoes.
Guide	Yes (a professional local guide)
Conditions	A bus is used for part of the tour. Passengers who can board the bus by themselves or with the help of a caregiver can participate in this tour.
Note	

Schedule

Arita Station (depart around 13:15) →Seven Stars bus→Kakiemon Kiln (arrive around 13:25) →Visit Kotoji-sankokan Museum →Break at an annex (tea and sweets) →Visit workshop and painting shop →Free tour (shopping, etc.) →Board bus at Kakiemon Kiln (Seven Stars bus to depart around 14:45) →Tombai Wall (arrive at 14:55) →Guided walk in the town →In front of Fukagawa-seiji (arrive at 15:25) →Seven Stars bus →Sasebo Station (arrive at 16:15)
 ※Participants can choose to join the guided tour or walk from Tombai Wall (14:55) to Fukagawa-Seiji (15:25) without a guide. About 30 minutes on foot. In this case, please meet us in front of Fukagawa-seiji at 15:25.

Arita sightseeing tour (Imaemon Kiln)

Outline

Time	Depart Arita Station around 13:15 (tour takes around 2.5 hours).
Content	Visit Imaemon Kiln of Aritaware and then walk around the town
Meals	N/A
Attire	Please wear comfortable shoes.
Guide	Yes (a professional local guide)
Conditions	A bus is used for part of the tour. Passengers who can board the bus by themselves or with the help of a caregiver can participate in this tour.
Note	

Schedule

Arita Station (depart around 13:15) →Seven Stars bus→Imaemon Kiln (arrive around 13:25) →Visit *Kotoji* (antique ceramics) Museum→Enjoy tea and sweets on the second floor of the museum →Gallery tour→Visit workshop and kiln-equipped site (shopping, etc.) →Guided walk around the town (start around 14:40) →In front of Fukagawa-seiji (arrive at 15:25) →Seven Stars bus→Sasebo Station (arrive around 16:15)
 ※Participants can choose to join the guided tour or walk from Imaemon Kiln (14:40) to Fukagawa-seiji (15:25) without a guide. About 45 minutes on foot.
 In this case, please meet us in front of Fukagawa-seiji at 15:25.

12. Optional plans (excursions) ⑨

Arita sightseeing tour (Seiroku Kiln)

Outline

Time	Depart Arita Station around 13:15 (tour takes around 2.5 hours).
Content	Visit Seiroku Kiln and then walk around the town
Meals	N/A
Attire	Please wear comfortable shoes.
Guide	Yes (a professional local guide)
Conditions	A bus is used for part of the tour. Passengers who can board the bus by themselves or with the help of a caregiver can participate in this tour.
Note	

Schedule

Arita Station (depart around 13:15) →Seven Stars bus →Seiroku Kiln (arrive around 13:25) →Observe pottery wheeling by Seigo Nakamura, a ceramics master, at the workshop →Enjoy tea and sweets at the gallery →Free time (shopping, etc.) →Leave Seiroku Kiln by Seven Stars bus (leave at 14:30) →Yukodo (arrive at 14:40) →Guided walk around the town (start around 14:40) →In front of Fukagawa-seiji (arrive at 15:25) →Seven Stars bus →Sasebo Station (arrive around 16:15)

※Participants can choose to join the guided tour or walk from Yukodo (14:40) to Fukagawa-seiji (15:25) without a guide. About 55 minutes on foot. In this case, please meet us in front of Fukagawa-seiji at 15:25.

Stay on train plan (afternoon tea)

Outline

Time	Depart Arita Station around 13:15 (around 1 hour and 45 minutes)
Content	Afternoon tea while enjoying scenery seen from train
Meals	Afternoon tea
Attire	N/A
Guide	No (The crew is onboard)
Conditions	N/A
Note	Passengers cannot get on or off the train at a stopover station.

Schedule

Arita Station (depart around 13:15) →Haiki Station (arrive around 13:30/depart around 14:40)

*The above schedule may be subject to change.

12. Optional plans (excursions) ⑩

2 days 1 night journey – excursion on Day 1

Arita walking plan

Outline

Time	Depart Arita Station around 13:15 (tour takes around 2.5 hours).
Content	Walking about Arita as you like
Meals	N/A
Attire	Please wear comfortable shoes.
Guide	Yes (a professional local guide)
Conditions	A bus is used for part of the tour. Passengers who can board the bus by themselves or with the help of a caregiver can participate in this tour.
Note	

Schedule

Arita Station (depart around 13:15) →Walking about Arita as you like →In front of Fukagawa-seiji (15:35) →Seven Stars bus →Sasebo Station (arrive around 16:10)
※Please meet us in front of Fukagawa-seiji at 15:35.

*The above schedule may be subject to change.

13. Optional plans (free of charge)

1. Information on optional plans

Passengers can participate in the following plans if they want to.

Taking into account the weather and how guests feel on the day, they can decide whether they participate in the optional plans or not.

4 days 3 nights journey

Day 2: Walk in Mimitsu

Content

A walk along stone-paved roads in the coastal town of Mimitsu Town. Seven stars bus will take the participants to and from the town.

Mimitsu Station (depart at 7:00) →Mimitsu Town (arrive at 7:10) →Walk along stone-paves roads and the coast (around 40 minutes) →Parking lot in front of *Ofunade* stone monument (depart at 7:50) →Mimitu Station (arrive at 8:00)

Time: around 1 hour

Attire: please wear comfortable clothes

4 days 3 nights journey

Final day: Kusasenri Seven Stars bus tour

Content: Sightseeing tour to Kusasenri by Seven Stars bus

Aso Station (6:30) →Kusasenri (7:00-7:20) →Aso Station (7:40)

* If it rains, we offer a tour to Aso Shrine

Time: around 1 hour

Attire: please wear comfortable clothes

14. Stay at a *ryokan* (Japanese inn) ① (4D3N journey/Day 2)

Passengers of Suite rooms will stay at Wasurenosato Gajoen or Myokenishiharaso.

Passengers of Deluxe Suites will stay at Tenku no Mori.

On the second day, a Seven Stars bus will take the passengers to each *ryokan* from Hayato Station.

Check-in

Drop-off service order: Wasurenosato Gajoen → Myokenishiharaso

- Our crew accompanies the passengers to each *ryokan* and help their check-in process.
- Depending on traffic conditions, the order in which guests are dropped off at their *ryokan* may be subject to change.

Check-out

- Checkout time is 11:00 at Wasurenosato Gajoen and Myokenishiharaso, and 11:30 at Tenku no Mori. Passengers need to check out by themselves.
- Passengers need to settle the bill for privately consumed food and beverages.

Pick-up service order: Wasurenosato Gajoen → Myokenishiharaso → Tenku no Mori

Special requests to guests staying at the *ryokan*

The Seven Stars bus will take the passengers to and from the *ryokan*. Its luggage space is limited and not spacious enough to store large luggage like suitcases.

Passengers on the 4 days 3 nights journey will stay at the *ryokan* the second night. Please request that they leave large luggage on the train and take only overnight bags.

The train is forwarded to Hayato Station, and therefore passengers cannot access their large luggage until they return to the train at Hayato Station around noon on the third day. Please ask them to understand this.

14. Stay at a *ryokan* (Japanese inn) ② (4D3N journey/Day 2)

Myoken Onsen (hot spring resort) area map



14. Stay at a *ryokan* (Japanese inn) ③ (4D3N journey/Day 2)

Wasurenosato Gajoen

20-minute drive from Hayato Station. This *ryokan* looks like a traditional community in the Kirishima area that was brought over and reassembled, along with its traditional lifestyle and culture. The entire facility is reserved for the cruise train passengers when they stay here. Each guest room is a renovated, detached, Japanese-style private house with a thatched roof, and a private bath. Guests can immerse themselves in the rural atmosphere and culture. Waking up with a rooster crowing will be a fresh surprise. The *ryokan's* cuisine uses vegetables grown locally at Tenku no Mori.

Address

Address	4230 Shukukubota, Makizono-cho, Kirishima-shi, Kagoshima
Telephone No.	0995-77-2114 (Please refrain from direct inquiry to the <i>ryokan</i> , and call to Cruise Train Tour Desk. TEL: 092-474-2217)
Website	http://gajoen.jp/
Checkout	11:00 The pick-up bus will arrive around 11:00.

Amenities (○:Yes ×: No *Please see the note below.)

TV	○	Toothbrush set	○	Dinner in room	○	Open air bath	○
Refrigerator	○	Shampoo	○	Breakfast in room	×	Public bath	○
Safe	○	Rinse	○	In-room open air bath	※	Reserved open air bath	○
Water heater	○	Hair dryer	○			Wheel chair (lend out)	×
Air conditioner	○	Washlet	○			Wheel chair (to room)	×
Internet access	○						

*They have guest rooms with an open-air bath or a combined bath & living room area.

Room sizes

Run of house rooms	With open-air bath: 24m ³ -35m ³ , With combined open-air bath & living room area: 21m ² -24m ²
Tsubaki	43m ² *It is a two-story room. We don't recommend this room to passengers with walking difficulties because of stairs.

Building structures

Age of building	Open in 1970	Structure	Wooden buildings
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Bath

Type and quality	Hot spring (hydrocarbonate chloride)
Efficacy	Good for neuralgia and gastroenteritis
Public bath	Gender segregated bathrooms (Takeru-yu):open for 24 hours a day (reserved baths for our guests from 21:00 to 6:00 next morning))
Chartered bath	Ramune (carbonic acid gas) hot spring (dawn-0:00)

Food and drink facilities, services

Tea Salon Fubosha	Open from 12:00 , Menu: beverages including shochu (distilled Japanese liquor), etc.
Esute Room (Relaxation Spa Service)	Hours:

Major credit cards accepted

JCB, VISA, AMERICAN EXPRESS, Diners Club, UC, DC
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14. Stay at a *ryokan* (Japanese inn) ④ (4 days 3 nights journey/Day 2)

Wasurenosato Gajoen

Entrance



Office / front desk



Guest Room type

Tsubaki Room Area: 43 m²

Two-storied and the largest of all the guest rooms in Gajoen. Entering the front door, guests first see a wooden floor room with an open hearth. A Japanese-style room and a spacious open terrace are on the second floor. The terrace is equipped with underfloor heating, so guests will feel as comfortable and cozy if they sit outside on a cold day as they would if they were indoors, even in bitter cold winter days. It was remodeled into an open-plan combined bath & living room area in 2012.

(1F)



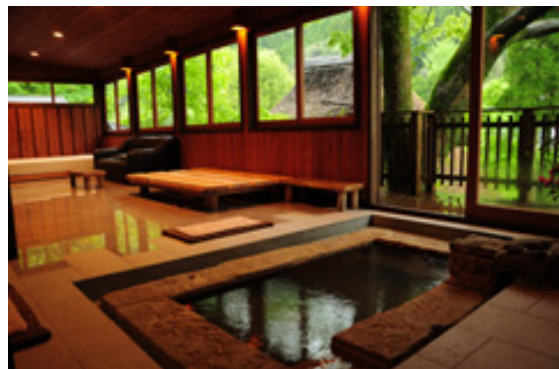
(2F)



Japanese-style room on 2F



Bath



14. Stay at a *ryokan* (Japanese inn) ⑤ (4 days 3 nights journey/Day 2)

- Guest room with an open-air bath (one example)

Sora room Area: 35 m²

Guest room



Veranda



Open-air bath



- Guest room with a bath & living room area (one example)

Sakura Room Area: 21 m²

Guest room



Bath and living room area



14. Stay at a *ryokan* (Japanese inn) ⑥ (4D3N journey/Day 2)

Ofuro (Japanese bath)

Japanese Public Bath

- It took six months to hollow out the bathtub out of a single rock that weighed 20 tons.
- 100% pure spring

Japanese public bath: Takeru-yu (men)



Japanese public bath: Takeru-yu (women)



(Reserved baths)

- Mixed gender bath with two bathtubs and waterfall showers called *utaseyu*
- Hot spring containing carbonic acid

Ramune (carbonic acid gas) hot spring



14. Stay at a *ryokan* (Japanese inn) ⑦ (4 days 3 nights journey/Day 2)

Myoken Ishiharasou

15-minute drive from Hayato Station

A rice warehouse built in 1931 was dismantled, reconstructed and remodeled into a retro-modern building.

“Ishikura (stone warehouse)”, a new building completed in 2007, is located at an ideal place overlooking the Amori River. It offers a modern space with an imposing appearance of a traditional structure.

All four rooms (combined Japanese-Western style rooms and Western style rooms) of Ishikura, each of which has an open-air bath with running hot spring water, are reserved for cruise train passengers. Wild flowers are in full bloom every season in the compound extending over 10,000 *tsubo* (approx. 33,000m²).

Address

Address	4379 Kareigawa, Hayato-cho, Kirishima-shi, Kagoshima
Telephone No.	0995-77-2111 (Please refrain from direct inquiry to the <i>ryokan</i> , and call to Cruise Train Tour Desk. TEL: 092-474-2217.
Website	www.m-ishiharaso.com
Checkout	11:00 The pick-up bus will arrive around 11:00.

Amenities (○:Yes ×: No *Please see the notes below.)

TV	○	Toothbrush set	○	Dinner in room	*1	Open air bath	○
Refrigerator	○	Shampoo	○	Breakfast in room	*1	Public bath	○
Safe	○	Rinse	○	In-room open air bath	○	Reserved bath	○
Water heater	○	Hair dryer	○			Wheel chair (lend out)	*2
Air conditioner	○	Washlet	○			Wheel chair (to room)	○
Internet access	○						

*Meals are usually served at the restaurant, but can be served in a guest room if requested. *2 two wheel chairs are available.

Room area

Combined Japanese-Western style	85m ² (Rooms have beds, but if guests prefer to sleep on Japanese bedding called <i>futon</i> please let <i>ryokan</i> staff know on the day.)
Western style	65m ²

Building structure

Age of building (Ishikura)	Completed in October 2007 (5 years old)	Structure (Ishikura)	Reinforced concrete, 2 stories above the ground and one below
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Bath

Type and quality	Hot spring (carbonic acid hydrogen salt)
Efficacy	Hyperthermic effect, skin beautification
Public bath	Public bath: 6:00-23:00/open-air bath: 6:00-23:00
Reserved bath	2 reserved baths: dawn-10:00/15:00-0:00

Food and drink facilities, services

Restaurant Ishikura	Breakfast: 7:30-9:00, Dinner: 17:30-19:30
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Major credit cards accepted

VISA, MasterCard, JCB, AMERICAN EXPRESS, SAISON

※Please feel free to walk around in *yukata* (casual summer kimono) inside of the *ryokan*.

14. Stay at a *ryokan* (Japanese inn) ⑧ (4 days 3 nights journey/Day 2)

Myokenishiharaso/exterior appearance

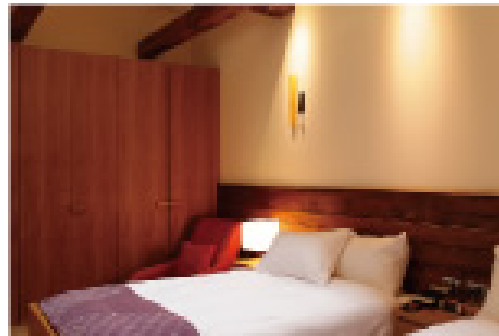


Myokenishiharaso/Ishikura: Combined Japanese-Western style room. Room area: 85m².

Living room



Bedroom

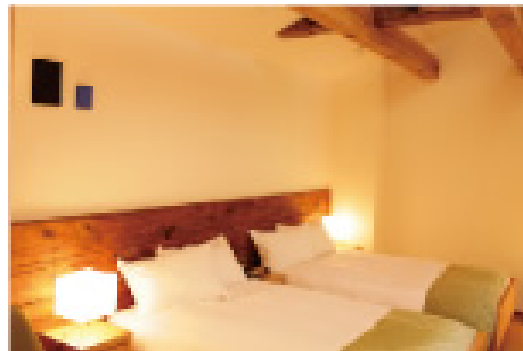


Myokenishiharaso/Ishikura: Western style room. Room area: 65m².

Living room



Bedroom



14. Stay at a *ryokan* (Japanese inn) ⑨ (4 days 3 nights journey/Day 2)

Tenku no Mori

15-minute drive from Hayato Station

Tenku no Mori is located on a mountain, whose compound stretches over an area 13 times as large as Tokyo Dome. All guest rooms are villa-type with nothing to obstruct the view around the villas. Pleasant sunlight and wind pass through the room, assuring a relaxing and comfortable stay without bothering about time. This *ryokan* won a Japanesque Modern 100 modern prize for design.

Address

Address	3389 Ichikisako, Shukukubota, Makizono-cho, Kirishima-shi, Kagoshima
Telephone No.	0995-76-0777 (Please refrain from direct inquiry to the ryokan, and call to Cruise Train Tour Desk. TEL: 092-474-2217)
Website	http://tenkunomori.net/
Checkout	A walk in Tenku no Mori and memorial tree planting from 10:00

Amenities (○:Yes ×: No ※Please see the note below)

TV	○	Toothbrush set	○	Dinner in room	※	Open air bath	○
Refrigerator	○	Shampoo	○	Breakfast in room	※	Public bath	×
Safe	○	Rinse	○	In-room open air bath	○	Reserved bath	×
Water heater	○	Hair dryer	○			Wheel chair (rental)	×
Air conditioner	○	Washlet	○			Wheel chair (to room)	×
Internet access	○						

※ Breakfast and dinner can also be enjoyed in the restaurant (advance reservation required).

Room area

Villa Tenku	183.06m ² (bedroom: 81.49 m ² /living room: 101.57 m ²)
Villa Akane-sasu Oka	160.32 m ² (bedroom:109.20 m ² / living room: 51.12 m ²)
Villa Rinu no Mori	74.3 m ² (bedroom: 51.12 m ² /living room:23.18 m ²)

Building Structure

Age of building	Accommodation building completed in 2004 (10 years old)	Structure	Wooden building
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Bath

Type and quality	Hot spring (hydrocarbonate chloride)
Efficacy	Good for neuralgia and gastroenteritis
Public bath	None
Chartered bath	None

Food and drink facilities, services

Restaurant	
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Major credit cards accepted

JCB, VISA, MasterCard, AMERICAN EXPRESS, Diners Club
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14. Stay at a *ryokan* (Japanese inn) ⑩ (4 days 3 nights journey/Day 2)



Tenku no Mori / Tenku
Room area: 183.06 m²



Tenku: living room



Tenku no Mori/Villa Akane-sasu Oka (bedroom)
Room area: 160.32 m²



Villa Akane-sasu Oka Balcony



Tenku no Mori/Villa Rinu no Mori
Room area: 74.3 m²



Tenku no Mori/ Villa Rinu no Mori
Guest room

15. Passenger Information

Please input data about the following items into our specified format based on the pre-departure questionnaire, and report it to us by 14 days before passengers board Seven Stars in Kyushu.

Input items

1. Name of each passenger (with Japanese reading in Katakata is helpful – but not compulsory)
2. Gender and age
3. Relations of passengers (a married couple, friends, etc.)
4. Prefecture where passengers reside / Address
5. Passenger who shall make a toast during the welcome ceremony as below
 - 4 days 3 nights journey
 - Day 1: Making a toast in Seven Stars “Kinsei” Lounge (one person)
 - Day 3: Making a toast before dinner at Senganen (one person)
 - 2 days 1 night journey
 - Day 1: Making a toast in Seven Stars “Kinsei” Lounge (one person)
6. Optional plans (excursions) – please enter the passengers choices
 - 4 days 3 nights journey
 - Day 1: Stay on train plan, Yufuin tour 1 or 2, free time plan
 - Day 2: Miyazaki bus sightseeing plan or Stay on train plan
 - Day 3: Senganen glass blowing plan or Chin Jukan Kin pottery painting
 - 2 days 1 night journey
 - Day 1: Arita town walk, Arita Kiln tour or stay on train tour.
7. Information on health status
 - Wheel chair or cane use, mobility issues etc.
8. Dietary restrictions (information on allergies)
Please input the data concerning any allergies or religious restrictions.
9. Whether they smoke or not
10. A request song for musicians onboard to perform
One request per passenger
11. Charged services
12. What transportation will be used to get to Seven Stars before and after the Seven Stars journey?
13. What accommodation will be used the night before and after the Seven Stars journey?

Meals ①

The below menu contains most of the meals

4 days 3 nights menu

Day	Meal (place)	Cuisine	Caterer	Note
1	Welcome sweets (Kinsei Lounge)	Original sweets	Gateau Frais de la Maison 16e	Shochu-based gelee is part of the dessert. (It can be changed for minors or others who want to avoid alcohol.)
	Lunch (onboard)	Sushi (lunch)	Yamanaka	
	Dinner(onboard) *	Japanese cuisine	Hosun	
		French cuisine	Georges Marceau	
Stay on train plan afternoon tea (onboard)	Produced by Chef Shimomura	JR Kyushu Food Service (Seven Stars' chef)		
2	Breakfast (onboard)	Western	JR Kyushu Food Service (Seven Stars' Chef)	
	Lunch (onboard)	Japanese Local cuisine of Miyazaki	Suginoko	
	Dinner (at ryokan)	Local cuisine of Kagoshima	Wasurenosato Gajoen	
		Original Japanese <i>kaiseki</i> (transitional multi-course dinner)	Myokenishiharaso	
	Local cuisine of Kagoshima	Tenku no Mori		
3	Breakfast (at ryokan)	Japanese	At each ryokan	
	Lunch (at Tenku no Mori)	Western Salad, pizza, etc.	Tenku no Mori	
	Dinner (at Senganen)	Japanese Local cuisine of Kagoshima	Senganen	Sake-sushi with strong sake flavor is served. A different dish is served to passengers who wish to avoid alcohol.
4	Breakfast (at Restaurant Kasei)	Japanese and Western buffet	Hanaasobi	
	Lunch (onboard)	Japanese	Hosun	

*Dinner menu on the first day during the 4 days 3 nights journey has been served by either of the above listed two caterers since August 26, 2014 (basically Hosun in the first, third, and fifth weeks, and Georges Marceau in the second and fourth weeks. Please understand that this schedule may be subject to change).

2 days 1 night menu

Day	Food/Place	Menu	Caterer	Note
1	Welcome sweets (at "Kinsei" Lounge)	Original sweets	Gateau Frais de la Maison 16e	Shochu-flavored gelee is served. (Not served to minors and those who should avoid alcohol.)
	Lunch (onboard)		JR Kyushu Food Service (Seven Stars' chef)	
	Dinner (onboard)	French	Hotel New Nagasaki	
	Stay on Train plan afternoon Tea (onboard)	Produced by Chef Shimomura	JR Kyushu Food Service (Seven Stars' Chef)	
2	Breakfast (at Restaurant Kasei)	Japanese and Western buffet	Hanaasobi	
	Lunch (onboard)	Japanese	Hosun	

16. Meals②

Alternative menus for passengers with allergies, and/or other restrictions.

We make the utmost effort to accommodate the needs of passengers. Please ask the following questions to passengers who informed you of their allergy in the pre-departure questionnaire.

When passengers inform you of their allergy, please ask them if they actually have allergies or it is a food preference.

Ingredient	Question requested to ask if possible	Note
Meat	Is extract or soup stock acceptable?	Chicken is used for main dish of the dinner served at Tenku no Mori and Wasurenosato Gajoen
Egg	Is egg used as a thickener or in a cake acceptable? Is fish egg acceptable?	
Dairy products	Is soy milk acceptable?	
Butter	Is butter used as part of dish, such as for a roll cake, acceptable?	
Shellfish and shell	Is abalone acceptable? Is sea urchin, salmon roe or caviar acceptable?	
Eel	Is conger eel acceptable?	
Alcohol	Is alcohol used in a dish or in sweets acceptable?	
Religious reasons	Is it a religious restriction?	

As for health status, when passengers report one of following diseases, please ask the following questions.

Disease	Question requested to ask if possible	Note
Hypertension	Can you eat citrus fruits such as grapefruit and passion fruit?	*Passion fruit is used for one of the welcome sweets to be served on the first day.
Diabetes	Do you have any dietary restrictions? Can you eat grapefruit and passion fruit?	

16. Meals ②

Seating arrangements

Some passengers will be served different dishes because of allergies, etc. Please allow us to take the liberty of deciding seating arrangements in advance for smooth service

17. Luggage

Please inform passengers of the following information.

① To write their name and room number clearly on a “luggage tag” and attach it to the luggage to be sent to us

② Acceptable luggage size

The total sum of the length+width+height of a piece of luggage should be no greater than 150m.

③ Closet size in guest rooms

Room type	Closet size
Suite (Car 3-6)	67.5cm wide, 56.5cm deep and 250cm high
DX Suite B (Car 7)	66cm wide, 73cm deep and 250cm high
DX Suite A (Car 7)	60cm wide, 55cm deep and 200cm high 75cm wide, 73cm deep and 200cm high

Any luggage checked in at Kinsei Lounges will be carried to the guest’s room when they board the Seven Stars. Any luggage that will not be needed on the train can be left behind at the Lounge.

18. Information for tour conductors

■ Points to note while onboard the Seven Stars

During a journey on the Seven Stars, please be sure to consult the train manager each time any of the passengers ask to make a change to their optional plans or a request for information about joining an optional plan / excursion.

(Please refrain from answering their request based on your own judgment.)

If a change in an optional plan is requested just before it starts, please understand that, in some cases, we may not be able to accommodate the request due to required coordination with relevant local facilities.

For meals, we decide seating arrangement in advance to serve different dishes to passengers with allergies, etc. as well as to provide smooth service, and to ensure all passengers can enjoy the best views possible. Our crew members will lead passengers to their seat in the dining car. Please let them know when passengers move to the dining car. If you are asked any change on the very day, please consult with the train manager.

■ Room for tour conductors

Please use the upper bunk bed (triple bunk beds) in one of the crew rooms. Our crew will inform you where it is and when you can use it (there is a roster).

Please use the shower room (for shared use) in Car 3. Our crew will inform you when the shower is available (according to the roster). We ask every crew member to finish having a shower in 15 minutes each time. We appreciate your cooperation in saving water.

The crew room for your use is only about 3m² in size. Due to space limitation, please pack your suitcase as efficiently as possible. Large luggage cannot be carried into the car. If possible, please leave large luggage in “Kinsei” Lounge.

■ Meals for tour conductors

For tour conductors on a meal plan, meals are served in Car 2. When tour conductors are on a no-meal plan, please inform our crew member when you wish to eat your meal, the crew will take you to the dining room when available.

■ Attire of tour conductors

We request our passengers to follow our dress code in spaces in common use. Please refrain from casual clothes in such spaces.

19. Special arrangement for anniversary etc.

We offer special arrangements and can prepare bouquet(s), cake(s), liquor, etc. for our passengers who celebrate a special occasion described below as a charged service. Please ask passengers if they need any special arrangement when they answer the pre-departure questionnaire conducted 60 days before their departure.

●Request for Seven Stars anniversary gift preparation...as attached
 Gift Request (Bouquet Cake)

Date of delivery		
Room No to deliver		
	Name	
	Room No.	
	Timing	4 days 3 nights • 2 days 3 nights • Lunch • Dinner • Room • Other
Occasion for celebration	<ul style="list-style-type: none"> • Birthday • Honeymoon • Wedding Anniversary: Silver, Golden, Diamond, Platinum • Retirement celebration • Longevity celebration • Other (please write) 	
Date of anniversary/retirement		
Bouquet	Type: Designed bouquet arranged with fresh flowers	
	• Preserved flowers	
	Unit price (applied to journeys leaving from August): Design bouquet: ¥5,400 or 10,800 Preserved flowers: ¥4,320 or 6,480	
Cake	Number:	
	Type: 12cm whole cake	
	Unit price: ¥3,000	
Massage card	Number:	
	Yes / No	
	Message	

* Some places may not be available for the celebration. Please consult with us separately.

20. “Kinsei” Lounge in Hakata Station

A lounge in Hakata Station is for exclusive use of passengers of the cruise train Seven Stars in Kyushu. They can spend some time there before their departure, and bask in the afterglow of their journey after their return. This lounge was designed by Mr. Eiji Mitooka, the designer of Seven Stars.

Location

Next to the ticket gate on 3F of Hakata City on 3F of Hakata Station

Opening hours on a departure day

4 days 3 nights journey: 9:00 am to the departure time of Seven Stars

2 days 1 night journey: 8:00 am to the departure time of Seven Stars

Opening hours on a return day

4 days 3 nights journey: Arrival time of Seven Stars to 19:00 pm

2 days 1 night journey: Arrival time of Seven Stars to 19:00 pm

Size of the lounge

Around 130m² (space for passengers only)

Number of seats

34

Usage

Waiting room before the departure and after the return of Seven Stars

Services

Welcome drinks and welcome sweets are served.

Lounge exterior



Lounge interior



21. From Departure to arrival

Before departure

JR Kyushu Cruise train Headquarters

We send you the dress code, and pre-departure questionnaire.

↓ Please inform the passengers about the dress code, and ask them for the information for the pre-departure information.

JR Kyushu Cruise train Headquarters

We send the final itinerary, etc. in PDF format by one month before the departure.

What should be sent: the final itinerary, and the Seven Stars guide book



Travel Agency

↓ Please give the final itinerary to passengers at least 2 weeks before departure.



Hakata Station Lounge “Kinsei”

Day of departure

Meeting at “Kinsei” Lounge on 3F of Hakata Station

(Please gather by 10:00 for the 4 days 3 nights journey and 8:30 for the 2 days 1 night journey)

↓ We will serve passengers drinks, and the welcome sweets. Once they have finished, we will take their credit card for registration.

* Please see page 46 for detailed information on “Kinsei” Lounge.



- Welcome drinks and welcome sweets are served in the lounge.
- Our staff will take the luggage that has been sent beforehand to passenger rooms.
- The train manager will guide the passengers to the platform when the departure time comes.

Hakata Station – platform for departure

22. FAQ

About the train

Q1: Is smoking allowed in the train?

A1: Smoking is prohibited in all cars including space for common use.
Please see “Guest room facilities” on Page 10.

Q2: How spacious is the passenger room?

A2: Please see “Passenger room size” on Page 8-9.

Q3: How many times does the train change directions during the journey?

A3: Please see “Journey route” on Page 11-12.

Q4: Is it possible for a person in a wheelchair to participate?

A4: We will ask about the wheelchair use before the departure. Please see “Conditions of participation” on Page 2. We have a barrier free room on Car 3 (room 301). Please see “Composition of cars” on Page 5.

[On the train]

Q5: Will drinks be charged?

A5: Drinks are all inclusive except for some vintage wine and champagne. The drinks in the mini bar are also all included. The crew will replenish any beverages in the mini bars as needed. Please see “Passenger room mini-bar” on P10 for details. There also is a wide variety of soft drinks and non-alcoholic beverages for passengers who don’t drink alcoholic beverages.

Q6: What should we do if a passenger becomes sick during the journey?

A6: Please see Page 3 for details.

Q7: Is there any dress code?

A7: Please see P14-15 for details.

[About sightseeing]

Q8: By when should optional excursions be chosen?

A8: Please ask passengers to choose one of the plans during the pre-departure questionnaire conducted 60 days before the departure. Please see Page 3 for details

[Contact]

Kyushu Railway Company

Cruise Train Head Office/ staff in charge: Yanagawa, Simon, Inoue

TEL: +81-92-474-0221

FAX: 092-474-6556

* Closed on Saturdays, Sundays and holidays.

* This manual contains information as of May 1, 2015.