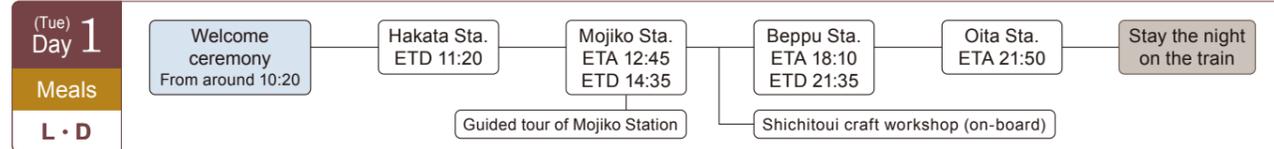


# Seven Stars in Kyushu 4D3N journey

On this route, you will ride the “Seven Stars in Kyushu” cruise train around 5 of Kyushu's prefectures (Fukuoka, Oita, Kumamoto, Miyazaki, and Kagoshima), and can enjoy off-board excursions along your journey. On this route, the train will travel along the Hisatsu Orange Railway, one of the most scenic lines in Kyushu. Guests can enjoy views of the Yatsushiro and East China Sea as the train skirts along the coast.



## Schedule / travel route



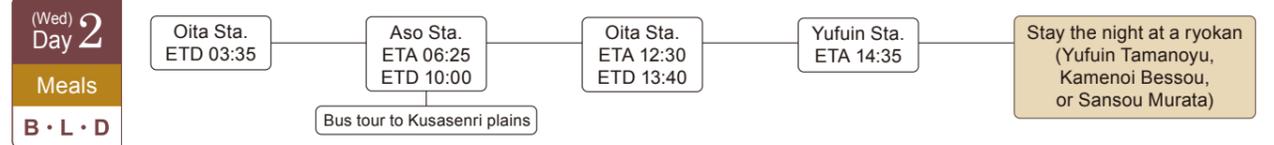
### Lunch Yamanaka (Japanese)

Yamanaka has been frequented by food connoisseurs from all over Japan as the go-to place for Hakata-style sushi since 1972. Guests on board the Seven Stars will be served freshly made sushi.



### Dinner Otto e Sette Oita (Western)

Beppu, Oita is famous for hot springs, and a local Oita technique of utilizing the steam to cook is known as “Jigoku Mushi” (Hell-Steamed). Enjoy an unconventional Italian style dinner from Chef Tetsuya Kakehashi.



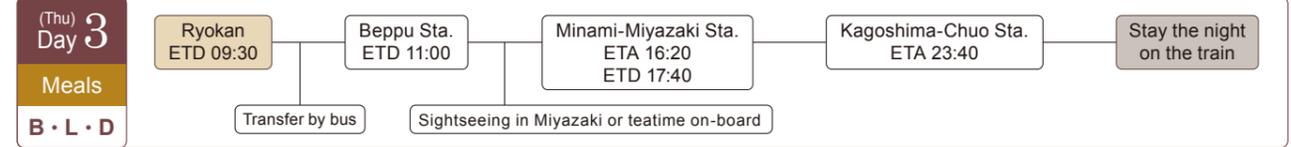
### Breakfast olmo coppia (Western)

Located near Aso Station, Olmo Coppia is a restaurant in a traditional, 160-year-old storage house and serves hearty organic meals that are good for both body and soul. Savor a heartwarming meal at "Kasei" restaurant.



### Lunch Hosun (Japanese)

This hideout restaurant that serves Japanese fusion cuisine is located in a quiet corner in downtown Oita City. These delicious meals from Chef Michiyo Kawano, filled with the delights of Oita, will satisfy even the heart.



### Lunch Kyoyahonten (Japanese)

This famous establishment has been in business for 30 years, and started with hopes to spread “Kyo-to-style” bento hospitality in the Oita area. Guests are sure to enjoy a specially prepared Seven Stars boxed bento made from seasonal Oita ingredients.



### Dinner Manor House Shimadu Shigetomisoh (Western)

The head chef selects farm-fresh ingredients, which are delivered directly from contract farmers to guarantee origins and producers. On the final night of your trip, the hospitable chef will serve gentle yet deeply flavorful, made-in-Satsuma French cuisine that fills the senses.



### The Hisatsu Orange Railway

(Sendai Sta. to Yatsushiro Sta.)



The Hisatsu Orange Railway line is a 116.9km line that connects Sendai Station in Kagoshima Prefecture to Yatsushiro Station in Kumamoto Prefecture. The area that this line runs through is famous for beautiful coastal landscape and citrus fruit production. On a clear day, it is possible to see the Koshiki islands and Amakusa islands along this line. We hope that passengers can enjoy the luxury of spending time gazing out the windows at the morning views from Seven Stars along the way.

### Breakfast Seven Stars Head chef (Japanese)

This is a Japanese cuisine course prepared by the Head chef of the Seven Stars, featuring freshly picked vegetables and produce from around Kyushu. These freshly prepared dishes will surely serve as a great start to your day.



### Lunch RESTAURANT MIMAKI (Western)

Trained in traditional French cuisine from a long-established Western restaurant, the chef from Restaurant MIMAKI focuses on creating dishes utilizing the natural flavors of seasonal ingredients as much as possible. Sit back and relax while enjoying an intricately presented nostalgic delicacy from select ingredients for lunch.



\*All photos used are for illustrative purposes.

## Departure dates and fares Tuesday departure

March 1<sup>st</sup>, 29<sup>th</sup>, April 5<sup>th</sup>, May 10<sup>th</sup>, June 21<sup>st</sup> 2022

Room type (Seven Stars)	Accommodation (day 2)		Fares (yen per person)		
	Ryokan name	Room type	3 people / 1 room	2 people / 1 room	1 person / 1 room
Suite	Yufuin Tamanoyu	Japanese & Western	—	¥830,000	¥1,339,000
	Kamenoi Bessou	Japanese & Western	—	¥855,000	¥1,395,000
		Japanese	—	¥845,000	¥1,385,000
	Sansou Murata	① Annex Japanese & Western	—	¥830,000	¥1,339,000
② Annex Japanese & Western		—	¥845,000	¥1,385,000	
Deluxe Suite B	Yufuin Tamanoyu	Japanese & Western	¥885,000	¥956,000	¥1,465,000
Deluxe Suite A	Kamenoi Bessou	Japanese & Western	¥999,000	¥1,070,000	¥1,681,000

\*Please see p.4 for a summary for all tours.  
 \*NOTE: From the Deluxe Suite A observation window, it is possible to enjoy views from the end of the train. Depending on the direction and the position of the train engine, views may be blocked in some parts of the journey.

Day 2 accommodation

### Yufuin Tamanoyu

- Japanese & Western: 100㎡ (Deluxe Suite B)
- Annex Japanese & Western: 72-78㎡ (Suite rooms)
- Wheelchair access to the entrance of the rooms (not step-free inside the rooms).

Yufuin Tamanoyu began as a Zen temple sanitarium in Showa Year 28(1953). Small cottages are scattered through a 9,900㎡ mixed forest. Spacious guestrooms, abundant hot springs, soft light through the trees... Relax and enjoy a day of rest at Yufuin.



Annex Japanese & Western

### Kamenoi Bessou

- Japanese & Western: 120㎡ (Deluxe Suite A)
- Japanese & Western: 70-85㎡ (Suite rooms)
- Japanese style: 70㎡ (Suite rooms)
- Wheelchair access to the entrance of the rooms (not step-free inside the rooms)

A quiet, venerable old inn on an approximately 33,000㎡ lot on the shore of Kinrin Lake. Smooth hot water that flows directly from the spring, the sound of rustling leaves and birdsong. Relax and enjoy your stay here while taking in the seasonal beauty of the garden.



Kamenoi Bessou Exterior

### Sansou Murata

- ① Annex Japanese & Western: 59-63㎡ (Suite rooms)
- ② Annex Japanese & Western: 132㎡ (Suite rooms)
- \*Please be aware that the bedroom in room ② is on the second floor, and is connected by stairs.
- No wheelchair access to the rooms.

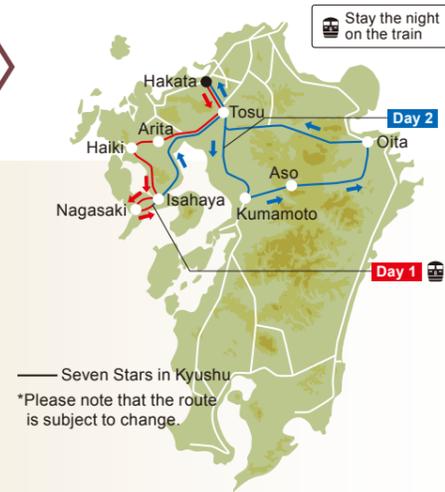
A mountain retreat that's composed entirely of cottages, built in the quiet foothills of Mt. Yufudake, far from the noise of the city. Spend time that isn't bound by the clock in these spaces, which are old, reclaimed private houses that have been restored according to novel, modern ideas.



Sansou Murata Exterior

# Seven Stars in Kyushu 2D1N journey

On this route, you will ride the “Seven Stars in Kyushu” cruise train around 5 of Kyushu's prefectures (Fukuoka, Saga, Nagasaki, Kumamoto, and Oita). The main attraction of the first day is the visit to a pottery kiln in Arita, a city that has a 400-year long history of pottery production, or guests can participate in a Kumiko woodwork workshop onboard. As the sun sets, enjoy views of the peaceful coast of Omura Bay. On the 2nd day of your journey, we'll head to Aso, known for its active volcano. On our train of uncompromising quality, your journey will surely be exceptional.



## Schedule / travel route

<b>(Sat)</b> <b>Day 1</b>	Welcome ceremony From around 08:50	Hakata Sta. ETD 09:55	Arita Sta. ETA 13:10 ETD 13:15	Haiki Sta. ETA 13:30 ETD 16:50	Nagasaki Sta. ETA 20:20 ETD 22:30	Stay the night on the train
	Meals <b>L · D</b>	Arita sightseeing by bus OR Stay on train and enjoy tea time and Kumiko woodwork workshop				

### Excursion The Charms of Arita

The beginnings of Japanese porcelain can be traced back to 1616 in the present Mt. Izumiyama in Arita. Arita is a town that gave birth to Japanese porcelain. Arita ware became known for its beautiful pictures in blue, red, yellow and gold on milky white spaces. Here, you will visit the kilns that boast of their pasts and traditions.



\* Please note the kiln (workshop) visited changes every week.

### Experience Kumiko Woodwork Workshop

The Kumiko woodwork that embellishes the interior of the Seven Stars does not use a single nail. Instead, each minuscule, thin, wooden chip is fitted together by hand in this traditional technique. Experience onboard firsthand this traditional hand craft from Okawa, Fukuoka Prefecture.



### Lunch Chef Akihiro Kogishi (Western)

From Tara town, Saga, chef Kogishi trained at several 3-starred Michelin restaurants. He will use selected ingredients of his home, Kyushu, and transform them into delicious creations.



### Dinner Hotel New Nagasaki (Western)

The chefs will prepare a special dinner focusing on ingredients from Nagasaki. It will be a full French cuisine course, appropriate for this city which prospered as the entrance for Western culture in Japan.



<b>(Sun)</b> <b>Day 2</b>	Tosu Sta. ETD 02:40	Aso Sta. ETA 06:00 ETD 10:00	Tea time on-board	Oita Sta. ETA 12:30 ETD 13:40	Yufuin Sta. ETA 14:30 ETD 14:40	Farewell event	Hakata Sta. ETA 17:30
	Meals <b>B · L</b>	Bus tour to Kusasenri plains					

### Restaurant Kasei

Designed by Eiji Mitooka, restaurant “Kasei” (Mars) was built new on the platform of Aso Station especially for Seven Stars in Kyushu passengers. Guests can relax and enjoy their breakfast here in this comfortable lodge adjacent to the train.



### Breakfast olmo coppia (Japanese)

Focusing on using organically produced vegetables such as those grown on his own patch, and outdoor grown vegetables from south Aso, the chef will produce heartwarming meals that are made from scratch, using safe, organic ingredients.



### Excursion Aso

The overwhelming scale of Mt. Aso led to it being worshipped by locals since ancient times. Seven Stars in Kyushu visits Aso every week, where guests can feel a true coexistence with nature.



### Lunch Seven Stars Head chef (Japanese)

This is a flavorful Japanese cuisine prepared by the head chef of Seven Stars, filled with the choicest food from Kyushu's 7 prefectures. Enjoy a leisurely lunch to conclude your journey as you take in the view that passes by.



## Departure dates and fares Saturday departure

March 5<sup>th</sup>, April 16<sup>th</sup>, 23<sup>rd</sup>, May 7<sup>th</sup>, 21<sup>st</sup>, June 4<sup>th</sup>, 18<sup>th</sup> 2022

Room type (Seven Stars)	Fares (yen per person)		
	3 people / 1 room	2 people / 1 room	1 person / 1 room
Suite	—	¥402,000	¥657,000
Deluxe Suite B	¥493,000	¥523,000	¥834,000
Deluxe Suite A	¥543,000	¥584,000	¥910,000

\*NOTE: From the Deluxe Suite A observation window, it is possible to enjoy views from the end of the train. Depending on the direction and the position of the train engine, views may be blocked in some parts of the journey.

### Summary for 4D3N and 2D1N tours

- Start and finish point : Hakata Station
- Minimum passengers : 16 people.
- Condition : All passengers must be over 12 years old.
- Tour conductor : There will not be a tour conductor, but the crew will guide passengers.
- Bus company : JR Kyushu Bus Company (includes the use of a taxi for some portions).
- Accommodation : **4 Days 3 Nights** 1st, 3rd night: Sleep on train, 2nd night: Accommodation in Yufuin. **2 Days 1 Night** 1st night: Sleep on train
- Other :
  - We do not accept the selection of specific “Seven Stars in Kyushu” rooms. Also, due to security reasons, there may be departure dates when some rooms are unavailable.
  - Guests are free to participate in sightseeing. (They are included in the price for the journey. “Sightseeing in Miyazaki” in 4 days 3 nights and “Arita Sightseeing” in 2 days 1 night needs to be reserved in advance.)
  - The “Farewell Event” is an event that takes place on the final day on the “Seven Stars in Kyushu” train.

## Kinsei Lounge Welcome to the Seven Stars

A journey on the Seven Stars in Kyushu starts at Kinsei Lounge, inside Hakata Station. Guests are welcomed here with an original sweet creation together with a beverage to match.



\*All photos used are for illustrative purposes.

# Terms of use Important information - please read before making an application

This tour is planned, solicited, and implemented by Kyushu Railway Company (hereinafter referred to as "Company"). A traveler participating in this tour is deemed to have concluded an Agent-Organized Tour Contract with the Company.

## Application

- To participate in this tour, all applicants must be over 12 years of age.
- Participants under 20 years of age must have permission from their guardian to participate.
- In the case that a participant has a disability, illness, is pregnant or has any other issue that requires special care, please note so at the time of application. Reasonable efforts will be made to cater to these needs as much as possible. Please be aware that any costs incurred for special measures taken to meet these needs based on special requests made at application will be at the expense of the passenger. Please be aware that in some cases a medical certificate will be required from a medical doctor. In some situations, in order to ensure a safe and smooth journey, the Company may request that the passenger is accompanied by a support person or escort, or may make changes to part of the course to accommodate these needs. Alternatively in some cases the Company may refuse to apply application. In this case, depending on the timing, cancellation charges may be applicable. (see 3. Application conditions)(3)(4)(5).
- Permission must be granted from the Company if the passengers intend to participate for the purposes of interviews or filming.
- Participants will be drawn by lottery in the case that applications exceed the amount of available spaces.

## Waiting list

- If a passenger cancels after being selected and this results in an unoccupied room, an applicant on the waiting list will be contacted with a "come-up selection." Please choose this preference on application if you want to be contacted in this case.
- If an unoccupied room becomes available at least one month before the departure date, applicants who are not on the waiting list may submit a new application (further explanations of booking procedure will be announced as necessary, such as a first-come-first-served basis) If this happens, we will make an announcement on our homepage.

## Fares

- The fare includes all rail, bus and other transportation costs/fares incurred during the specified itinerary, as well as onboard service costs, tour bus costs, all meal costs, all beverage costs (including alcoholic beverages, but not including some vintage wine), sightseeing costs (some exceptions), and for the 4 Days 3 Nights journey accommodation costs, taxes and service charges at the accommodation facility designated by the Company. However, transportation costs to and from the start and finish point, cleaning costs, telephone costs, additional meal and beverage costs, and other miscellaneous expenses of a personal nature as well as the associated tax and service charges are not included. Also, injury and/or illness related expenses, and excess baggage charges (over the stipulated limitation) are not included.
- The fare quoted is for one passenger, and this amount changes depending on if one, two or three passengers share one room. Please see the fare chart for details.

## Passenger rooms

- Meals are served in the lounge car (car 1) or the dining car (car 2).
- Please be aware that due to overlooking some room types on the train and accommodation facility (4 Days 3 Nights journey only) may not be available.
- It is not possible to share rooms with other passengers, so if a passenger wishes to use a room by themselves they will be expected to make payment for the single passenger fare.
- It is possible for a maximum of up to three passengers to stay in the Deluxe Suites only (A and B). However, when three passengers stay in these rooms it will involve the use of a sofa bed, taking up much of the room.
- Please be aware that the train generates sound and motion whilst in motion. This includes during the night.
- All passenger rooms have showers and toilets.
- The entire train is non-smoking, and all Kyushu Railway Company stations are non-smoking.
- Room 301 is barrier-free.
- A double bed can be placed in Room 403 and Deluxe Suite B.

# Travel Conditions Application Information

## 1. Agent-Organized Tour Contract

- (1) This tour is planned, solicited, and implemented by Kyushu Railway Company (3-25-21 Hakataekimae, Hakata-ku, Fukuoka; Travel Agent License Number Registered at Tourism Agency: 965) (hereinafter referred to as "Company"). A traveler participating in this tour is deemed to have concluded an Agent-Organized Tour Contract (hereinafter referred to as "Travel Contract") with the Company.
- (2) The contents and conditions of the Travel Contract shall be as specified in the solicitation advertisements, brochures, the travel condition statements, Final Documents to be delivered prior to departure in the travel (Final Travel Schedule), and the portion of the Agent-Organized Tour Contract in the Terms and Conditions of the Travel Contract of the Company.
- (3) The Company shall undertake to make necessary arrangements and manage the itinerary to ensure that the Traveler can receive transportation, accommodation, and other travel-related services provided by transportation/accommodation facilities, etc., pursuant to the itinerary established by the Company (hereinafter referred to as "Travel Services").

## 2. Traveler's application and conclusion of Travel Contract

- (1) A traveler needs to fill in a travel application form designated by the Company (hereinafter referred to as "Travel Application Form") at (1) the Company or (2) a "commissioned business office" specified in the Travel Agency Act (both (1) and (2) are collectively referred to as "Company, etc."), and submit it to the Company, etc. together with the application fee (100% of the Travel Fee). The application fee shall be treated as all or part of a "Travel Fee," a "Cancellation Charge," and "Penalty," respectively. If the Traveler withdraws from the application before the Travel Contract is concluded pursuant to (3) of this article, the entire application fee deposited to the Company shall be refunded to the Traveler.

- | Application Fee (per traveler) | 100% of Travel Fee |
|--------------------------------|--------------------|
|--------------------------------|--------------------|
- (2) The Company, etc. shall accept reservations for a Travel Contract by telephone, mail, facsimile, or other communication means. In this case, the contract is not in effect as of the acceptance of the reservation. The Traveler is required to submit an application form and the application fee to the Company, etc. within seven (7) days from the day following the one on which the Company, etc. notifies the Traveler of the acceptance of the reservation. If the Traveler fails to pay the application fee within this period, the application shall be deemed by the Company, etc. not to have been made.
  - (3) The Travel Contract shall be deemed to be put into effect when the Company, etc. agrees to the conclusion of the contract and receives the Traveler's application fee stipulated in (1) of this article. However, a Travel Contract with a Communication Contract shall be in accordance with the provisions stipulated in Article 15.
  - (4) A traveler who needs special care in participating in the Tour is requested to inform the Company to that effect at the time of making a reservation. The Company shall accommodate the requirements to the reasonably practicable extent.
  - (5) The additional expenses required for the special measure taken by the Company for the Traveler in accordance with the information provided in (4) of this article shall be paid by the Traveler.

## 3. Application Conditions

- (1) A Traveler eligible for submitting an application for this product shall be over 12 years of age or older. The Company may decline a Traveler's application if the age, and other conditions do not satisfy the requirements specified by the Company.
- (2) A single Traveler younger than 20 years of age shall require a parental consent form. A Traveler younger than 15 years of age as of the commencement of the travel may be required to be accompanied by a parental guardian under certain circumstances.
- (3) A Traveler who needs to take care due to chronic disorder, temporary illness, pregnancy, handicap, or requirement of an assistance dog, etc. needs to state the nature of the required special care when making the travel application. The Company shall accommodate the needs to the reasonably practicable extent. In this case, relevant doctors' certificates may need to be submitted, as required by service providers, etc. Furthermore, depending on the local situations and the conditions of transportation or accommodation facilities, etc., the travel may be subject to accompaniment of an escort or an assistant, etc. to ensure its safe and smooth implementation.
- (4) If the Traveler is deemed by the Company to require a doctor's diagnosis or treatment due to illness or injury, etc. during the travel, the Company will take necessary measures to ensure smooth implementation of the travel. All expenses for these measures shall be paid by the Traveler.
- (5) As a general rule, the Traveler may not take any separate acts to your convenience. However, depending on the travel courses, separate acts may be accepted on different/separate conditions. In this case, normal cancellation fees may be applicable depending on when the separate acts are applied for.
- (6) If the Traveler is deemed by the Company to cause trouble to other travelers or to impede smooth implementation of group activities, the Traveler may not participate in the travel.
- (7) In addition, the Traveler's application may not be accepted due to the Company's business reasons.
- (8) If it is recognized that the traveler falls under the category of a crime syndicate, a gang member, an associate gang member, a company related to a crime syndicate, or any other antisocial forces (hereinafter referred to as "Antisocial Forces"), then the traveler will be refused participation in the tour.
- (9) In the case where a traveler makes a demand with a nature of violence or makes an unduly demand beyond the responsibility set forth the Travel Contract, the traveler will be refused participation in the tour.
- (10) Participation may be refused if the traveler disseminates a rumor, damages the credibility of the Company, interferes with the business of the Company, or acts in a similar manner by using a counterfeit measure or force.
- (11) Otherwise there are cases where the Company can refuse an application based on operational reasons at the time.

## 4. Contract Document and Final Document (Final Travel Schedule)

- (1) Promptly after the conclusion of the contract stipulated in (3) of Article 2, the Company, etc. shall deliver to the Traveler a document describing the itinerary, the contents of the travel services, the Travel Fee and other travel conditions, and matters concerning the responsibilities of the Company (hereinafter referred to as "Contract Document"). The Contract Document shall consist of a brochure and these travel condition statements.
- (2) If the itinerary or the names of important transportation or accommodation facilities service providers cannot be finalized in the Contract Document specified in (1) of this article, the Contract Document listing the names of the accommodation facilities scheduled to be used and specified transportation facilities that are deemed important to be indicated will be issued to the Traveler. Subsequently, a document describing the final situations of these matters (hereinafter referred to as "Final Document") shall be delivered to the Traveler by the date prior to the date of commencement of the travel (or by the date of commencement of the travel in case the application is made on or after the seventh (7th) day from the previous day of the date of commencement of the travel).
- (3) If an inquiry is made about situations of travel arrangement situations after the conclusion of the contract stipulated in (3) of Article 2, the Company, etc. shall provide proper explanations on the arrangement situations even before the delivery of the Final Document.
- (4) The scope of the Travel Services for which the Company is obliged to make necessary arrangements and manage the itinerary as prescribed in the Agent-Organized Tour Contract shall be as described in the Contract Document specified in (1) of this article. However, if the Final Document (Final Travel Schedule) specified in (2) of this article is delivered, the scope shall be as defined in the Final Document.

## 5. Items included in Travel Fee

- (1) Fares and charges applicable to transportation facilities identified in the Itinerary, accommodation expenses, meal expenses, beverage expenses (some exceptions), and sightseeing fees (admission fees and remuneration for travel guides, etc.), and the relevant consumption and other taxes.

## Cancellation etc.

- Applications for cancellations and/or changes to one's itinerary are only permitted if received during business hours of the Cruise Train Tour Desk.
- Depending on the timing of the cancellation, this will incur cancellation charges. Please be aware that in some cases such as full booking, rebooking may not be possible.
- In the case that an accompanying passenger makes a cancellation, and one passenger will continue to participate, the following charges will be incurred: cancellation charges for one person, as well as the difference in fare for when one passenger uses one room.

## Attire

- The dress code for the initial meet at Kinsei Lounge is smart casual, and dinner onboard the Seven Stars is semi-formal attire. Please see below for details.

<p>★ Meet at Kinsei Lounge : smart casual Gentlemen: jackets, collared shirts, dress slacks, blazers etc. Ladies: one-piece dresses, collared shirts, jackets, casual suit etc.</p> <p>★ Dinner on board : semi-formal Gentlemen : tuxedos (dinner jacket), basic suits, blazers and jackets etc. Please wear a tie. Ladies: one-piece dresses, basic suits, dressy pant suits, jackets, blouses, skirts etc.</p> <p>★ Other scenes : Passengers will receive information about the dress code in advance.</p>
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## Transportation

- Due to delays, interruptions or route modifications in the public transportation system, changes may result in the itinerary, as well as potential reductions in the planned destinations and/or stoppage times. In these cases the Company is not responsible according to the travel contract, but will endeavor to provide a travel experience according to the original itinerary as much as possible.

## Other points

- Please be aware that the content and/or time of the slated tours, and events are subject to change without notice.
- All photos in this pamphlet are for illustration purposes.
- All images of the passenger rooms are examples. Please be aware that the room provided may differ from the room in the pamphlet. The photos of the food for illustrative purposes. The content and dishes of the meals are subject to change due to factors such as the seasons.
- The photos used for the scenic views may differ from actual views due to the time of year or weather conditions.
- Information contained in this pamphlet is subject to change or cancellation.
- After departure it is not possible to claim a partial refund for unused portions of the journey due to the passengers request (JR tickets, bus and other means of transportation, accommodation costs, meals etc).
- It is not possible to apply discounts of any kind to the journey.
- Please do not on-sell tickets to third parties through such means as internet auctions. If such on-selling actions are discovered, the travel contract may be cancelled.
- Please be aware that the contents (including events and meal contents) of the journey introduced in non-official media such as magazines and blogs may differ from the actual content offered.
- There is no professional interpreter on board.

Please read the following important information before making an application.  
A detailed explanatory document of the travel conditions will be provided at a later date.

- (2) Other expenses identified as "Charges Included in Travel Fee" in the brochures  
The above expenses identified in (1) (2) shall not be refunded to the Traveler even if any portions of the services are not used due to the Traveler's reasons.

## 6. Items Not Included in Travel Fee

- All expenses not identified in Article 5 shall not be included in Travel Fee. The following indicate some examples in this regard.
- (1) Excess baggage charges (portions exceeding prescribed weights, volumes, and number of items)
  - (2) Expenses incurred for personal preferences/needs, including dry cleaning costs, telegrams/telephone charges, and additional transportation, accommodation, and other travel-related services provided by transportation/accommodation facilities, etc.,
  - (3) Admission fees and transportation expenses for portions and sections identified as "free activities," "free sightseeing," "separate charges," and "to be paid by traveler," etc. in the itinerary
  - (4) Charges for optional tour portions participated only by interested applicants (separately charged excursions)
  - (5) Additional charges not included in the itinerary, incurred at the Traveler's request (admission fees, meal expenses, and transportation expenses, etc.)
  - (6) Transportation and accommodation expenses from the Traveler's residence to the departure/arrival site.

## 7. Changes in Travel Contract Contents

Even after conclusion of the Travel Contract, if an act of God, a war, a riot, the suspension of travel services including transportation and accommodation facilities, government and administrative order, or provision of transportation services not specified in the original transportation plans, or any other cause out of control of the Company takes place, and if it is necessary to ensure the safe and smooth implementation of the travel, the Company may change the itinerary, contents of the Travel Services, or other contents specified in the Travel Contract (hereinafter referred to as "Contract Contents") by expeditiously providing the traveler with a prior notice explaining how the causes affecting the travel are under the control of the Company and the causal relations with the specific event. However, in the case of an emergency, and if it is unavoidable, the explanations shall be given after the necessary changes have been made.

## 8. Change in Traveler

- (1) A Traveler may assign your position under the Travel Contract to a third party by obtaining the Company's approval. In this case, you need to fill in a form designated by the Company, and submit it to the Company. For this change, you are required to pay to the Company ten thousand (10,000) yen for the charges for the change. However, a case in which all members using a single room are to be changed shall be deemed to be cancellation of the contract. Furthermore, no change in travelers shall be accepted after the commencement of the travel.
- (2) The assignment of the Traveler's contractual status under the Travel Contract shall take effect at the time when it is approved by the Company. After the assignment, an assignee of the Traveler's status under the Travel Contract shall succeed to all rights and duties applicable to the Traveler under the Travel Contract. The Company may decline the change request mentioned above.

## 9. Travel Contract Cancellation Initiated by Traveler

- (1) Before commencement of the travel
  - A Traveler who cancels the Travel Contract at any time by paying a cancellation charge stipulated in the following table.
- (2) The "Date of Cancellation of Travel Contract" in the table shall be based on the time when the Traveler notifies the Company, etc. about the cancellation during the relevant business hours on the respective business days of the Company, etc.

Table) Cancellation charge	
Date of Cancellation of Travel Contract	Cancellation charge
● If calculated from the date preceding the date of commencement of the travel	Travel with accommodation
① Cancellation on or before the 21st day	None
② Cancellation on or after the 20th day (excluding ③~⑦ below)	20% of Travel Fee
③ Cancellation on or after the 7th day (excluding ④~⑦ below)	30% of Travel Fee
④ Cancellation on the day preceding the commencement date of the travel	40% of Travel Fee
⑤ Cancellation on the date of commencement of the travel	50% of Travel Fee
⑥ Not participating in the travel without notification	100% of Travel Fee
⑦ Cancellation after commencement of the travel	100% of Travel Fee

Note 1: The cancellation charge shall be stipulated in the Travel Contract.

Note 2: The definition of "While Participating in the Organized Tour" is as stipulated in Rules of Special Indemnity, Chapter 1, Article 3, to mean the period which commences at "the time when the traveler starts receiving the services".

""The time when the traveler starts receiving the services" in the preceding paragraph shall mean one of the times in the following cases as stipulated in the Rules of Special Indemnity, Chapter 1, Article 3:

- (A) In our tour escort, our employee, or our Business Agent handles the reception, then at the time that such reception is completed.
  - (B) If the reception in the preceding item will not be performed, then, if the first transportation and accommodation facilities, etc. is (1) an aircraft, the time of completion of baggage inspections, etc. within the airport where only passengers are allowed to enter; (2) a vessel, the time when boarding procedures are complete; (3) a railroad, the time when ticket examination is completed or, where ticket examination is not conducted, the time when the traveler has boarded the relevant train;
  - (4) a vehicle, the time when the traveler has boarded the vehicle;
  - (5) an accommodation facility, the time when the traveler has entered such facility; or
  - (6) a facility other than an accommodation facility, the time when the procedure to use the facility is completed.
- ② In any of the following cases, the Traveler may cancel the Travel Contract without paying any cancellation charge.
- A. The contract Contents have been changed pursuant to Article 7; provided however, that the change is listed in the left column of the table in Article 14 or otherwise deemed significant.
  - B. An act of God, a war, a riot, the suspension of travel services including transportation and accommodation facilities, etc., government and administrative order, or other similar cause takes place, making the safe and smooth implementation of the travel impossible or presenting a strong possibility for making the travel impossible.
  - C. The Company, etc. fails to provide you with the Final Document (Final Travel Schedule) by the end of the period specified in Article 4.
  - D. The implementation of the travel as stipulated in the itinerary described in the Contract Document is made impossible due to causes attributable to the Company.
- ③ When the Travel Contract is cancelled as stipulated in ①, (1) of this article, the Company, etc. shall refund the Travel Fee (or application fee) the Traveler has already paid by deducting any prescribed cancellation charge. If the application fee cannot

cover the cancellation charge, the Traveler is required to pay any insufficient amounts. If any unpaid balance accrues from any fee in the number of persons using a single room, the Traveler is required to pay the balance.

○ When the Travel Contract is cancelled as stipulated in ②, (1) of this article, the Company, etc. shall fully refund the Travel Fee (or application fee) already paid by the Traveler.

## (2) After commencement of the travel

- If the Traveler cancels the Travel Contract or temporarily leaves the tour due to the Traveler's reasons after commencement of the travel, the Traveler shall be deemed to have waived the rights hereunder. In that case, no refund shall be made.
- If the Traveler is unable to receive services specified in the Final Travel Schedule due to causes not attributable to the Traveler, the Traveler may cancel the portions of the Travel Services that have become unavailable, without paying any cancellation charge. In this case, the Company shall refund an amount calculated by deducting any cancellation charge, penalty charge, or other expenses already paid or to be paid (only those not attributable to the Company) for the Travel Services from the amounts relating to the portion of the travel fee for the services the Traveler has become unable to receive.

## 10. Travel Contract Cancellation Initiated by the Company

- (1) Before commencement of the travel
  - In any of the following cases, the Company may cancel the Travel Contract before its commencement by providing the Traveler with proper explanations.
    - A. The Traveler has turned out not to satisfy the requirements for participating in the travel, including the gender, age, qualification, skills, and other conditions prescribed by the Company.
    - B. The Traveler is deemed to be unable to participate in the tour due to illness and unavailability of any necessary assistant, etc.
    - C. The Traveler is deemed to cause trouble to other customers, or to hinder smooth implementation of the group tour.
    - D. The Traveler has asked the Company to provide services exceeding reasonable scopes prescribed in the Contract Contents.
    - E. The number of total participants fails to reach the minimum number of required travelers, as described in the brochure. In this case, the Company shall notify the Traveler about the cancellation at least thirty (30) days prior to the date preceding the date of commencement of the travel.
    - F. An act of God, a war, a riot, the suspension of Tour Services including transportation and accommodation facilities, etc., government and administrative order, or other similar cause out of control of the Company takes place, making the safe and smooth implementation of the travel pursuant to the itinerary described in the Contract Document impossible or presenting a strong possibility for making the travel impossible.
    - G. When it is found that the traveler falls under any of Article 3, Item 7 through 11; or
    - ② When the company cancels the Travel Contract before commencement of the travel, pursuant to the provisions of A, B, C, D and G of this article, normal cancellation charges will be applicable calculated from the day of cancellation.
- (2) After commencement of the travel
  - In any of the following cases, the Company may cancel a part of the Travel Contract even after commencement of the travel.
    - A. Cases where the Traveler is unable to continue the Tour due to the absence of a necessary helper or other causes;
    - B. In cases where the traveler interferes with the safe and smooth implementation of the said Tour by not following the instructions of tour conductors or other personnel of the Company, or by disrupting the disciplinary order of the group activities by physically assaulting or threatening the said Company personnel or other travelers;
    - C. When it is found that the traveler falls under any of Article 3, Item 7 through 11; or
    - D. In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc. orders from government and other public agencies, and other causes, whereby it becomes impossible to continue the Tour.

○ When the Company cancels the Travel Contract pursuant to the provisions of ①, (2) of this article, the contractual relationship between the Traveler and the Company shall be nullified only prospectively. In other words, all liabilities of the Company for Travel Services already received by the Traveler shall be deemed to have already been effectively discharged. In this case, the Company shall refund an amount calculated by deducting any cancellation charge, penalty charge, or other expenses already paid or to be paid for the Travel Services from the amounts relating to the portion of the travel fee for the services the Traveler has not received.

○ When the Company cancels the Travel Contract pursuant to the provisions of A and C, ①, (2) of this article, after commencement of the travel, it shall undertake to provide travel services required for the Traveler to return to the departure site at its own expense, as you request.

## 11. The Company Responsibilities and disclaimer

- (1) The Company shall take responsibility for compensating damages inflicted on a Traveler, by the Company or any Company agent, whether intentionally or negligently, in performance of the Travel Contract. However, this provision shall apply only to cases in which the Company is notified of such damages within two (2) years from the date following the one on which they take place.
- (2) For example, even if a Traveler suffers any damage due to any of the following causes, the Company shall not take responsibility stipulated in (1) of this article, and this provision shall not apply to a case in which any intentional or negligent act on the part of the Company or any Company agent has been verified.
  - ① An act of God, a war, a riot, or any change of itinerary or cancellation of the travel due to any of these causes
  - ② Damage caused by an accident or a fire at transportation or accommodation facilities, etc.
  - ③ Suspension of provision of Travel Services at transportation or accommodation facilities, etc., or any change of itinerary or cancellation of the travel due to any of these causes
  - ④ Change of itinerary or cancellation of the travel due to government or administrative orders, etc.
  - ⑤ Accident during free activities
  - ⑥ Food poisoning
  - ⑦ Theft
  - ⑧ Delay, service interruption, schedule change, and route change, etc. in transportation facilities, or any change of itinerary or any abbreviation of stays at destinations due to any of these causes
- (3) As for any damage caused to baggage, as stipulated in (1) of this article, the Company shall make compensations up to one hundred and fifty thousand (150,000) yen per traveler (excluding cases in which the Company is liable for its intentional act or gross negligence), irrespective of the provisions of the article, only if the Company is notified about the damage is made within fourteen (14) days from the date following the one on which the damage takes place.

## 12. Traveler's Responsibility

- (1) The Company shall seek compensations for damages suffered by it due to the Traveler's intentional or negligent acts, violation of laws, regulations, and public order and morality, or failure to observe the terms and conditions stipulated by the Company.
- (2) In concluding an Agent-Organized Tour contract, the Traveler needs to utilize information provided by the Company to understand the Traveler's own rights and duties, as well as other contents of the Agent-Organized Tour Contract.
- (3) If the Traveler recognizes that Travel Services differ from those stipulated in the Contract Document have been provided after commencement of the travel, the Traveler needs to notify the Company or the Travel Service provider about the discrepancy promptly at the travel site, in order for the Traveler to receive the Travel Services described in the Contract Document smoothly.

## 13. Special Compensations

- (1) Whether the Company is deemed liable in accordance with the provisions of Article 11, if the Traveler suffers certain damage on your life, physical injury, or baggage, due to abrupt and incidental external causes taking place during the participation in an Agent-Organized Tour, the Traveler is entitled to the following special compensations in accordance with the provisions on special compensations set forth in the terms and conditions for travel services stipulated by the Company (in Agent-Organized Tour contract: fifteen million (15,000,000) yen as a compensation for death, twenty thousand (20,000) yen to two hundred thousand (200,000) yen as consolatory money for hospitalization, depending on the number of required cases of hospitalization, and ten thousand (10,000) yen to fifty thousand (50,000) yen as consolatory money for hospital visits, depending on the number of actual hospital visits made. The damage compensations for the Traveler's personal belongings shall be the maximum of one hundred and fifty thousand (150,000) yen per traveler. However, the maximum compensation for any single item or a pair of items shall be one hundred thousand (100,000) yen.
- (2) If the Company is liable for any damage specified in (1) of Article 11, the compensations shall be deemed to be used as all or part of the damage compensations owed by the Company.
- (3) Any optional tour offered by the Company by collecting a separate fee for Travelers participating in an Agent-Organized Tour of the Company shall be treated as part of the main Travel Contract.
- (4) However, as for days for which it has been clearly indicated that no travel service arranged by the Company will be provided, as indicated in the travel schedule chart, the Traveler shall not be deemed to be participating in the Agent-Organized Tour, only if it is clearly stated that the compensation will be paid for any single item or a pair of items suffered on those days.
- (5) The Company shall not pay any compensation or consolatory money prescribed in (1) of this article, if the Traveler's damage suffered during the Traveler's participation in the Agent-Organized Tour is due to the Traveler's intentional acts, intentional violation of laws, and illness, etc., as well as any accident inflicted while the Traveler takes part in skydiving, mountain-climbing, bobsledding, luge, hang-gliding, and other dangerous activities, not included in the Agent-Organized Tour, during the Traveler's free activity hours. However, this provision shall not apply to the Traveler's activities included in the Agent-Organized Tour schedule.
- (6) Article 5-2 The Company may not pay any indemnity, etc. in the case that the traveler or the person to receive the Indemnity for death has any attribute falling under any of the following items. However, where that person is a recipient of part of the said indemnity for death, then the amount to be received by any other recipient shall be excepted.
  - a. If it is recognized that the traveler falls under the category of a crime syndicate, a gang member, an associate gang member, a company related to a crime syndicate, or any other antisocial forces;
  - b. If it is recognized that the traveler is involved in providing funds, etc. or providing convenience, etc. to Antisocial Forces;
  - c. If it is recognized that the traveler unjustly uses Antisocial Forces; or
  - d. If it is recognized that the traveler has a socially condonable relationship with Antisocial Forces.

## 14. Itinerary Guarantee

- (1) When any significant change described on the left of the following table (excluding the changes stipulated in the following ①, ②, ③) takes place, the Company shall pay to the Traveler the change compensations calculated by multiplying the travel fee by the ratio indicated in the right column on the same table, within thirty (30) days from the day following the date of completion of the travel. However, this provision shall not apply to cases in which it is clear that the Company will bear responsibility as stipulated in (1) of Article 11 for the change concerned.
  - If the change is due to any of the following causes, the Company shall not pay any change compensation. (However, if the change is due to a shortage of seats, rooms or other facilities at the transportation and accommodation facilities, despite the fact that the services have been provided, the change compensations shall be paid.)
    - A. an act of God, including adverse weather conditions, causing problems in itinerary
    - B. Armed conflict
    - C. Riot
    - D. Government and administrative order
    - E. Suspension of provision of services at transportation and accommodation facilities, etc., including flight cancellation, service interruption, and suspension of operations, etc.
    - F. Delay and provision of transportation services not specified in the original transportation plans, including transportation schedule changes, etc.
    - G. Measures necessary for protecting the travel participant's life or physical safety
  - If the Travel Contract is cancelled in accordance with the provisions of Article 9 and Article 10, the changes made for the cancelled parts
  - Even if the order of travel services received by the Traveler is changed from the one described in the brochure, the Company shall not pay any change compensations as long as the Traveler has received the Travel Services during the tour.

- (2) The amount of change compensation to be paid by the Company shall not exceed an amount calculated by multiplying the Travel Fee by 15% per Traveler in a single Agent-Organized Tour. If the amount of change compensation to be paid by the Company for a Traveler in a single Agent-Organized Tour is less than 1,000 yen, the Company shall not pay the change compensation.
- (3) If, after the Company pays the change compensation pursuant to the provision of (1) of this article, it has become clear that the Company is liable under the provisions of (1) of Article 11, the Traveler needs to return to the Company the change compensation for that particular change. In this case, the Company shall pay the balance calculated by offsetting damage compensations to be paid by the Company pursuant to the provisions of the same article against the amount of the change compensation to be returned by the Traveler.
- (4) The Company may provide goods and services equivalent to, or more valuable than, the change compensations, instead of paying the monetary compensations, if agreed by the Traveler.

Change requiring payment of change compensation			Applicable ratio per case (%)	
			Before Travel	After Travel
1	Change in the date of commencement of the travel or the date of completion of the travel indicated in the Contract Document		1.5	3.0
2	Change in the sightseeing spots or facilities (including restaurants), or other travel destinations to be visited, indicated in the Contract Document		1.0	2.0
3	Change in the class or the facilities of the transportation means to those at a lower charge than that indicated in the Contract Document (limited to cases in which the total charges for the class and facilities after the change are lower than those indicated in the Contract Document)		1.0	2.0
4	Change in the types or company names of the transportation facilities indicated in the Contract Document		1.0	2.0
5	Change in a flight using an airport for the departure site or arrival site in Japan, different from that indicated in the Contract Document		1.0	2.0
6	Change in the types and names of accommodation facilities, indicated in the Contract Document		1.0	2.0
7	Change in the types of rooms, facilities, views, or other conditions in accommodation facilities, indicated in the Contract Document		1.0	2.0
8	Among the changes in the preceding items, any change in items described in the four titles of the Contract Document		2.5	5.0

Note 1: "Before commencement of the travel" shall mean a case in which the notice of the change is given to the Traveler by the date preceding the commencement of the travel; and "after commencement of the travel" shall mean a case in which the notice of the change is given to the Traveler after the commencement of the travel.

Note 2: If the Final Document is issued, this table shall apply by reading "Contract Document" as "Final Document." In this case, if any change takes place between the descriptions in the Contract Document and those in the Final Document and between the descriptions in the Final Document and the service contents actually provided, each change shall be treated as a single case of change.

Note 3: If the transportation facilities affected by any of the changes stipulated in Item 3 or Item 4 are linked with the use of accommodation facilities, a change in a single stay shall be treated as one case of change.

Note 4: The change in the Company names of the transportation facilities stipulated in Item 4 shall not apply to any change to transportation facilities with higher class or upgraded facilities.

Note 5: Even if multiple changes stipulated in Item 4, Item 6, or Item 7 take place in a single vehicle or ship, etc., or stay, it shall be treated as a single case of change.

Note 6: The provisions of Item 1 through Item 7 shall not apply to any change in Item 8, which shall be affected only by the provision of Item 8.

15. Travel Conditions applied to a Traveler concluding a Travel Contract with a Communication Contract  
The Company may accept a travel application through "telephone, mail, facsimile, internet, or other communication means" from a card member of a credit card company (hereinafter referred to as "Card Member"), affiliated with the Company (hereinafter referred to as "Affiliated Company") on the condition of "accepting payments of Travel Fees without the Card Member's signature" on the prescribed payment slip. (Hereinafter referred to as "Communication Contract")
- (1) The Communication Contract shall also be governed by the "Agent-Organized Tour Contract as stipulated in the Terms and Conditions of Travel Contract" of the Company.
- (2) The "Card Use Day" in this article shall mean the date on which the Card Member and the Company should pay the travel fees, etc. or settle the refund debts in accordance with the Travel Contract.
- (3) In application for a Communication Contract, the Card Member shall provide the Company, etc. with the applicable "title of the Agent-Organized Tour Contract," "Departure Date," "Membership Number," and "Card Expiration Date," etc.
- (4) The Travel Contract prescribed payment slip shall be put into effect at the time such notice has reached the Traveler.
- (5) In case of intending to conclude a Communication Contract, if the Traveler is unable to settle his/her debts relating to the travel fee, etc. in whole or in part, in accordance with the credit card membership rules of the Affiliated Company, for such reasons as the Traveler's credit card being invalid, etc., the Company may not agree to conclude a Travel Contract. In this case, the Company shall seek to receive cancellation charges as stipulated in the table in article 9. However, this may not be the case if the Travel Fee has been paid by bank transfer by the deadline specified by the Company.

(6) The Company, etc. shall receive the travel fee indicated in the Contract Document, by a card of the Affiliated Company without signature of the Traveler on the prescribed payment slip. In this case, the Card Use Day shall be deemed to be the day on which the Travel Contract is put into effect.

- (7) When receiving an application for a tour through IT-related information and communications technologies, including cell-phones and the Internet, etc., if in place of the document mentioning the itinerary, the contents of Travel Services, and other conditions for the travel and matters concerning the responsibility of the Company, the Contract Document, or the Final Document, the Company has provided the matters which should be mentioned in these documents, by a method using information and communications technology, it will confirm that the matters to be mentioned have been recorded in the file kept in the communications equipment used by the Card Member.
- (8) If a file used to record the matters to be mentioned referred to in (7) of this article is not kept in the communications equipment used by the Card Member, the matters to be mentioned will be recorded in the file kept in the communications equipment used by the Company, and it will be confirmed that the Card Member has read them.